Volume 5 Issue 4

August 25, 2017



Believe ♦ Behave ♦ Become

Calendar Dates

After the Bell	8/30
After the Bell	8/31
Admissions Day	9/1
Labor Day	9/4
Student Recovery Day	9/14
Norm Day	9/15
Principals' Meeting	9/20
Assistant Principals Meeting	9/27
Safe Passages	9/28
After the Bell	9/28

Friday's Operation's Brief

September isAttendance Awareness Month!

School Attendance Awareness Month

promotes regular school attendance and the value of education. School leaders are encouraged to hold events and activities during this time to inform staff, parents, and students of attendance policies and families to come to school every day.

ers are For promotional materials to help ities "jumpstart" your attendance awareness ents, activities visit <u>http://</u> and <u>awareness.attendanceworks.org/resources/</u> <u>promotional-materials/</u> Encourage your TEAM to wear green

assist them in developing regular home routines that will support their regular attendance. This is a great opportunity to "kick off" attendance incentive and recognition programs!

This year's theme

"Engagement = Attendance", emphasizes the important role everyone plays in creating a welcoming and engaging school environment that motivates students and Encourage your TEAM to wear green on Thursdays during the month of September and use the *Attendance Awareness Month* theme to get *everyone* talking about attendance.

Wear GREEN on Thursdays to promote attendance during the month of September.

After the Bell!

Two sessions, two locations! This month LD C operations in collaboration with Staff Relations will provide administrators information regarding <u>progressive discipline</u> for classified employees.



Your attendance is highly recommended!

Choose One of Two Locations					
Wednesday, August 30, 2017	Thursday, August 31, 2017				
3:15 - 4:45 pm	3:15 - 4:45 pm				
Sotomayor – LA River School Room 6-104 2050 N San Fernando Road Los Angeles, 90065	Lanterman High School Auditorium 2328 St James Place Los Angeles, 90007				

What's Due

Child Abuse Awareness Training	9/30
L	

Friday's Operation's Brief

Page 2



Meal Applications – Due October 26!

PRINCIPALS, please visit the "More than a Meal" Principal Toolkit Site at <u>mtam.lausd.net</u> for resources and information.

Maria Martinez is the new Local District Central contact for the "More Than A Meal" campaign. For questions regarding this year's MTAM campaign, please contact her at <u>m.s.martinez@lausd.net</u> or 213-241-1919.

Please refer to Attachment 1 for a Quick Reference on MTAM campaign.



Attendance Month Poster Challenge Coming Soon!

Create a Great Poster!

In support of the District's attendance goal, our LD Central PSA team will be sponsoring its 2nd annual Attendance Poster Challenge as part of the September **Student Awareness Month**. Information on the poster challenge is forthcoming.

2016-2017 Poster Challenge Winners



Trinity ES



Roybal Learning Center

Restorative Practice

Restorative Practice is a way of thinking and being that involves staff and students working with each other in a manner that is both firm (consistent, explicit, with high standards) and fair (validates everyone's input and ideas provides explanations and



Studio Middle School



sets clear expectations). In this climate, a sense of community is developed, and everyone is held accountable for his or her own actions.

Simply put, to be 'restorative' means to believe that decisions are best made and conflicts are best resolved by those most directly involved in them...we seek to develop good relationships and restore a sense of community in an increasingly disconnected world. When things go wrong, one is expected to accept responsibility and repair the harm in an environment in which everyone is supported and treated with

integrity and respect. The use of Progressive Discipline and Restorative Practice helps to create safe and inclusive learning environments.

Chemical Safety Coordinator Appointment

Administrators at secondary schools where the school curriculum includes chemistry or science laboratory classes are required to appoint a Chemical Safety Coordinator (CSC). The CSC must be a certificated employee, preferably a science/chemistry teacher (Attachment 2). The completed CSC Appointment letter must be submitted to the Office of Environmental Health and Safety (OEHS) every August 31st of each year (Attachment 3). Please contact Pauline Garzon at (213) 241-3199 for more information.

Volume 5 Issue 4

Fiscal Services Update:

- The reference guide for Norm Day and Classification Reports is now available (Attachment 4) in the E-Library.
- Pre-Norm teacher growth procedures have been announced and shared with principals. Please see copy Attachment 5.
- Two norm dashboards will be available to schools to monitor norm enrollment and norm staffing levels. Please note that these tools provide preliminary data (see user guide (Attachment 6)).
 - Norm enrollment Dashboard Displays enrollment counts from the first day of school though Norm Day and provided details on adjustments and warnings (students w/>10 absences, unprocessed no-shows)
 - 2. Norm Staffing Dashboard provides daily calculations for norm allocations (Teacher, Counselor, Administrator and clerical positions)
- Title I recently announced two important reminders in the Principal's connection please follow the links below for each topic:
 - 1. New requirements for Title I curricular trips: <u>2017-2018 Curricular Trips</u> <u>through the Transportation Services Division</u>
 - 2. Avoiding unnecessary paybacks to the Title I program and dates to remember for 2018 Title I expenditures: 2017-2018 Title I Reminders

Fall 2017 Teacher Grants

California Credit Union is pleased to continue supporting the education community by funding innovative learning opportunities for their students. California Credit Union will award 10 Teacher Grants this Fall up to \$500 each. Applications are now available online at www.ccu.com/teachergrant. Please see attached flyer for more details or down-load.theflyer.here. Deadline to apply: Friday, October 20th.

New and Improved Find-a-School Search Tool

The Information Technology Division would like to announce the new Find-a-School tool, which was available on Monday, August 14, 2017. To access the school search tool, go to <u>www.lausd.net</u> and click Find a School in the menu bar. Should you encounter any issues with the new and improved Find-a-School search tool, please contact the ITD Helpdesk at (213) 241-5200 and select Option 4.







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Friday's Operation's Brief

Page 4

We are all a little broken. But last time I checked, broken crayons still color the same.

-Trent Shelton



Reminders

School Mental Health (SMH)

Save the Date: Local District Central School Site Crisis Team Training on December 6, 2017

Per BUL-5800.0, *Crisis Preparedness*, *Response and Recovery Bulletin*, "each school site under the direction of the Principal or designee shall establish a Crisis Team." (Attachment 7).

On December 6, 2017, Local District Central will be providing an informative and interactive training on building the capacity of the school site crisis team. An invitation with the confirmed training location will be sent to all LD Central principals before the end of October. Principals may designate three School Site Crisis Team Members listed in their Safe School Plan Volume 3 to attend. It is suggested that the training attendees include a site administrator, a Student Health and Human Services staff member (Nurse, PSW, PSA Counselor) and other support services personnel (School Psychologist, Dean, Academic Counselor, etc.).

Thank you for your commitment to promoting a safe and positive learning environment for all. If you have any questions, please contact your Operations Coordinator or Maria Chua, LD Central School Mental Coordinator at <u>maria.chua@lausd.net</u>.

Safe Routes to School

Let's make WTSD 2017 a record-breaking year to support Local District Central in achieving its **goal to register 75 schools within the City of Los Angeles.** In order to prepare for WTSD 2017, please:

- Review the SRTS Fact Sheet and check to see if YOUR school ranks in the Top 50 for traffic fatalities; if it does, commit to participating in WTSD 2017 on October 4, 2017! Our goal is to have at least 75 schools participate, including 34 of the Top 50. Top 50 Schools by Local District
- Read the WTSD flyer (Attachment 8)
- Put WTSD on your calendar now, for October 4, 2017
- Identify a WTSD point person at your school site



More Than a Meal (MTAM) Campaign 2017-2018 Quick Reference for Schools

Dear Principal and SAA,

8/25/2017

Thank you in advance for the great work you are doing with parents and students to obtain completed **meal applications** (Pricing Schools) or **Household Income Forms** (CEP/ Provision 2 Schools). Your successful efforts will result in maintaining or increasing funding for your school programs.

PLEASE NOTE THE FOLLOWING INFORMATION:

- Pricing schools have a target increase of 2% over the highest of the last 2 years' actual qualifying submissions (2015-2016 or 2016-2017). Your 2017-2018 target can be reviewed on the Dashboard at mtam.lausd.net.
- The target for CEP/Provision 2 schools is 100%.
- The <u>due date</u> to submit meal applications and Household Income Forms (HIF) for school funding eligibility is **October 26, 2017.** Forms should be submitted to the Office of Data and Accountability, 16th floor. Please submit forms daily or at least weekly to ensure timely processing.
- The 2017-18 HIF is **pink** and the meal application is **orange**. The year, 2017-2018, is on the top of the form. Forms from prior years should be discarded.
- If you need additional HIF's, please email Maria Martinez (<u>m.s.martinez@lausd.net</u>) and she will be happy to deliver them to your school.
- For students new to the District, It is suggested that schools include the appropriate application form in the enrollment packet. Whenever possible, invite the parent to complete the form at school. Kindly review them for completeness **before the parent leaves**.
- Incomplete forms will not be processed and will be returned to the school.
- Common errors that will result in the forms being returned are:
 - **1.** Ink used is not blue or black
 - **2.** Number of people in the household listed as 1.
 - **3.** Parent name is written in the student area.
 - **4.** No parent signature. Applications where the parent indicates "Decline to Complete" must also have a signature.
 - 5. Original copy not submitted. No photocopies will be accepted.
 - **6.** On HIF's, School should complete the last row of the form, including the ten digit Student ID #.
 - **7. **On the HIF ONLY**: Some forms were printed with only 9 boxes for the student I.D. If this is the case, write in the first number of the Student ID # *before the first box* and fill in the rest of the number in the remaining 9 boxes.

The reference guide for the More Than A Meal Campaign is REF-6569.1, dated July 17, 2017.

- For additional information, please access the **MTAM Dashboard and Reporting Tool** at <u>https://mtam.lausd.net</u>. The Dashboard will help you track your school's submissions and progress toward your target. Administrators, School Administrative Assistants and Coordinators will have access to the Dashboard.
- Maria Martinez is the new Local District Central contact for the "More Than a Meal" campaign. She can be reached at <u>m.s.martinez@lausd.net</u> or 213-241-1919.



TITLE:	Chemical Safety Coordinators ROUTING				
		All Secondary Schools All Regional Occupational Centers			
NUMBER:	REF-1563.4	All Skills Centers			
ISSUER:	Thelma Meléndez de Santa Ana, Ph.D. Chief Executive Officer Office of Educational Services	All Educational Service Centers Adult and Career Education Division All Science Centers			
	Robert Laughton, Director Office of Environmental Health and Safety	ty			
DATE:	September 26, 2016				
PURPOSE:	The purpose of this Reference Guide is to provide information on the appointment of Chemical Safety Coordinator (CSC).				
MAJOR CHANGES:	This Reference Guide replaces REF-1563.3, <i>Chemical Safety Coordinators</i> , July 7, 2014 to update the Reference Guide to reflect current program requirements, including due dates, updated links, and Attachment F, <i>Funding Information for CSC Stipend Payment</i> .				
INSTRUCTIONS:	TRUCTIONS: I. SELECTION OF CHEMICAL SAFETY COORDINATORS				
	laboratories are required to appoint a onsite Certificated staff. Responsibilities	or in complying with hazardous material			
	For performing these responsibilities, the CSC receives a supplemental assignment differential, as indicated in Section IV below.				
	The Site Administrator must select a CSC who is a Certificated staff member preferably a science teacher or faculty member with a background in chemistry. The CSC should also have the ability to train and effectively communicate with staff about the hazardous properties of chemicals used at the school.				
	A, "Chemical Safety Coordinator App	CSC must complete and return <i>Attachment ointment</i> " to the Office of Environmental st 31^{st} of each year, and <i>Attachment B</i> ,			



"Chemical Safety Coordinator Activity Checklist" to OEHS by May 31st of each year.

II. DUTIES OF CHEMICAL SAFETY COORDINATORS

In order to maintain a safe environment for students and staff, and ensure compliance with applicable regulations, the CSC is required to:

- Attend two training meetings (after school hours) conducted by OEHS during the school year on the subject of chemical safety. These two trainings are completely different from one another and require different training materials and a different PowerPoint presentation.
- Provide yearly training on the *Hazard Communication Standard* to all school staff, and on the *Chemical Hygiene and Safety Plan* to Science Department staff. Each of these two trainings requires separate sign-in sheets. The type of training provided needs to be clearly marked on the sign-in sheets. The Site Administrator signature is also required on the trainings sign-in sheets. Document all trainings and maintain all records on site for at least five (5) years. Submit copies of *Attachment C*, "*Health and Safety Training Form*" to OEHS for each training, due March 31st.
- Conduct yearly inventory of all chemicals stored in each school building and chemical storage rooms. Determine chemical usage, arrange for removal and proper disposal of outdated chemicals. Inventory information should include: chemical name, quantity, hazard information, and storage location. If desired, computer software may be used for keeping the inventory. Inventory and chemical order records are to be maintained by the CSC, Site Administrator, or Science Department Chairperson, with a copy sent to OEHS by April 30th. CSCs may use the *LAUSD Approved Chemical Inventory List* at <u>http://achieve.lausd.net/Page/3987</u> to document their inventory.
- Maintain Safety Data Sheets. A Safety Data Sheet (SDS) is a written document that outlines information and procedures for handling and working with a chemical product and contains physical and chemical property information, potential hazard information, emergency procedures, and manufacturer contact information. An SDS must be kept for any chemical kept on site or documented on the inventory. These do not need to be sent to OEHS. SDSs are available electronically on the OEHS website, accessible through the LAUSD.net homepage. SDSs are required to be presented in a consistent 16-section format and must provide detailed health and safety information and precautions for handling, storing and transporting hazardous substances, including emergency and first aid procedures.
- Conduct monthly inspections of chemical/hazardous waste storage areas and arrange for removal and proper disposal of outdated chemicals. Submit



Attachment D, "Monthly Check List for Safe Handling and Storage of Chemicals" to OEHS every month. OEHS must receive documentation of the monthly inspections August through May for schools on traditional calendars. Schools on non-traditional calendars must submit monthly checklist during months of operations. Aggregate submissions of monthly checklists for multiple months are not acceptable.

- Maintain required documents and training records. All required documents for the Chemical Safety Coordinator Program shall be submitted to OEHS by e-mailing them to csc@lausd-oehs.org.
- Assist in responding to emergencies as detailed in *Safe School Plan, Volume 2* - *Emergency Procedures,* for a release or threatened release of hazardous materials at or near the school.
- Review the California Department of Education <u>Science Safety Handbook for</u> <u>California Public Schools (*.pdf)</u> to assist science teachers, administrators, and other school staff members in providing safe practices and information related to chemical hazards.
- Refer to *Attachment E, "Summary of the Required Activities"* for a list of the required activities and due dates to ensure compliance.

III. TRAINING OF CHEMICAL SAFETY COORDINATORS

OEHS will provide training and information to CSCs. Two mandatory training sessions are held annually, one in October and the other March, of every school year at various locations throughout the District. CSCs are required to attend both sessions, which are held from 3:30 p.m. to 5:30 p.m. The scheduled training dates and locations are e-mailed to CSCs and the Site Administrators are notified by a memorandum posted in InsideLAUSD. In addition, the training dates are also made available on the OEHS website at http://achieve.lausd.net/Page/4263. Non-attendance to these meetings results in non-payment of the stipend. CSCs are required to sign the attendance sheet as proof of attendance.

IV. PAYMENTS TO CHEMICAL SAFETY COORDINATORS

After completion of all responsibilities, including attendance at all required training sessions, OEHS will provide an approval letter for the stipend payment with the funding information to the Site Administrative Assistant (SAA) for time reporting (See Attachment F). CSCs will be compensated with a supplemental assignment differential of maximum \$637 per semester. Multi-track schools are authorized a 20 percent additional payment for 12-month coverage, and payments may be allocated among more than one CSC if more than one person serves in that capacity to provide year-round coverage. For general guidelines and requirements regarding payments to CSCs, refer to REF-1802.12, *Time Reporting Instructions*



for Lump Sum Payment of Differentials, or the most current version issued by the Accounting and Disbursements Division.

RELATED Information on the CSC program including the "LAUSD Approved Chemical Inventory List" may be downloaded from the OEHS website at <u>http://achieve.lausd.net/Page/3987</u>.

Applicable code includes:

- Education Code, Section 49340 et seq., Hazardous Materials Education: Recognizes the need for educators to increase the awareness of persons dealing with hazardous materials to minimize dangers.
- Education Code, Section 49411, Removal of Chemicals: Requires periodic removal and disposal of all chemicals whose estimated shelf life has elapsed.
- California Code of Regulations, Title 8, General Industry Safety Orders, Section 5191, Occupational Exposure to Hazardous Chemicals in Laboratories; Chemical Hygiene Plan: Requires employers to minimize employee exposure to hazardous chemicals, by means of a chemical hygiene plan.
- California Code of Regulations, Title 8, General Industry Safety Orders, Section 5194, Hazard Communication; Material Safety Data Sheets: Requires the maintenance of a hazard communication program to provide information to employees on the hazardous substances to which they may be exposed.
- Health and Safety Code, Chapter 6.95, Section 25500 et seq., Hazardous Materials Release Response Plans and Inventory: Requires an annual inventory of chemicals and a business plan for release or threatened release of hazardous materials.
- **ASSISTANCE:** For assistance or additional information, please contact the Office of Environmental Health and Safety at (213) 241-3199 or email <u>csc@lausd-oehs.org</u> or visit the website at <u>http://achieve.lausd.net/oehs</u>.

LOS ANGELES UNIFIED SCHOOL DISTRICT Office of Environmental Health and Safety

Reference Guide No. REF-1563.4

ATTACHMENT A

CHEMICAL SAFETY COORDINATOR APPOINTMENT

Each school with a science or chemistry laboratory is required to have a trained member of the professional staff designated as Chemical Safety Coordinator (CSC). The CSC is responsible for the safe use, storage, and disposal of chemicals, the maintenance of an annual chemical inventory, and the training of school staff on the subject of chemical safety.

Please complete this form and return to the Office of Environmental Health and Safety by **August 31st of each year**.

School Name: _____ Date: _____

The Chemical Safety Coordinator appointed for the fiscal year beginning July 1 and ending June 30 of the following year is: *

/Employee #:

The Chemical Safety Coordinator's telephone number is:

The Chemical Safety Coordinator's e-mail address is:

Site Administrator

Mail to: Office of Environmental Health and Safety 333 South Beaudry Avenue, 21st Floor Los Angeles, CA 90017

E-mail to: CSC@lausd-oehs.org

Fax to: (213) 241-6816

If you have any questions regarding this matter, please contact OEHS at (213) 241-3199.

* If more than one CSC, complete two forms and indicate track/semester of coverage.

LOS ANGELES UNIFIED SCHOOL DISTRICT Office of Environmental Health and Safety

Reference Guide No. REF-1563.4

ATTACHMENT B

CHEMICAL SAFETY COORDINATOR ACTIVITY CHECKLIST

REQUIRED ACTIVITIES FOR THE FISCAL YEAR	DATE DUE	DATE COMPLETED
Inspect chemical storage rooms, submit annual chemical inventory list to OEHS and arrange for nick-up of outdated chemicals	April	
ž		
Line Spent Arranging for Science Chemical Kemovals/Lick-ups:		
Conduct monthly inspection of chemical/hazardous waste storage areas for housekeeping, chemical	Monthly	
storage compatibility and request chemical waste pick-up (e.g. auto shop, graphic arts and photography). Submit "Monthly Check List for Safe Handling and Storage of Chemicals" to OEHS.	(Aug-May)	
Provide Hazard Communication Training to staff on site.	March	
Provide training on the Chemical Hygiene and Safety Plan to science department staff.	March	
Attend two OEHS Chemical Safety meetings each year and share information with Site	October	
Administrator and statt. Submit, <i>freatin and safety training form</i> to UEHS.	March	

I hereby certify that I have completed all of the above activities in fulfillment of my responsibilities as the Chemical Safety Coordinator (CSC) for my school. **CERTIFICATION:**

CSC (Print Name)

CSC Signature

Employee #

School

Date

Site Administrator Signature

Please complete and return this form to OEHS, 333 S. Beaudry Avenue, 21st Floor, Los Angeles, CA 90017, by May 31st of each year.

TRAINING LOCATION The following employees hav	ve been trained in accordance w	vith Title 8 of the Califo	TRAINING LOCATION DATE TRAINING ENDINE AND A DATE TRAINING LOCATION TO A DATE The following employees have been trained in accordance with Title 8 of the California Code of Regulations in: (Please check one of the following.)	DATE DATE check one of the following.}
[] Bloodborne Pathogens Standard Section 5193	 Fire Prevention & Emergency Evacuation Sections 3220-3221 	[] Hazard Communication Section 5194	 Injury & Iliness Prevention Program Section 3203 	 Occupational Exposure to Hazardous Chemicals Laboratories Section 5191
[] Other (specify agency and applicable codes)	nd applicable codes)			
PRINT NAME	SIGNATURE	EMPLOYEE #	JOB TITLE	WORK LOCATION
		LA	ITACH A COPY OF THE AGENDA A	ATTACH A COPY OF THE AGENDA AND LIST OF TRAINING MATERIALS.
Trainer or Site Administrator's Signature	r's Signature	I		

Trainer or Site Administrator's Signature

.

LOS ANGELES UNIFIED SCHOOL DISTRICT Health and Safety Training Form

ATTACHMENT C

LOS ANGELES UNIFIED SCHOOL DISTRICT

Office of Environmental Health and Safety

Reference Guide No. REF-1563.4 ATTACHMENT D MONTHLY CHECK LIST FOR SAFE HANDLING AND STORAGE OF CHEMICALS

To be completed by CSC for the Month of ______

/Year

	ACTIVITY	Yes	No
1.	All chemicals are correctly and clearly labeled		
2.	Unlabeled containers and chemicals wastes have been inventoried and a disposal request submitted to OEHS.		
3.	Only chemicals that are being used are continually being stored.		
4.	Only the amounts of chemicals which can be consumed within a year are being stored.		
5.	CSC is aware of and has trained others on hazards and precautions for protection prior to using any chemical, and has reviewed the precautionary labels and contents before using any chemical product.		
6.	All chemicals are stored by compatibility (see CHSP Appendix IV, Table 1: Chemical Shelf Storage Identification Chart and Table 2: Storage for Compatibility Categories).		
7.	Chemicals are stored on shelves below eye level.		
8.	Chemicals are NOT being stored on the floor		
9.	Chemicals are being stored in approved storage cabinets.		
10.	Neutralizing chemicals, absorbent and other spill control materials are readily available.		
11.	Compressed gas cylinders are upright and secured to the wall with caps in place.		
12.	Storage cabinets for corrosive chemicals (separated for acids and for bases) are appropriately labeled.		
13.	Flammable materials are stored in approved storage cabinets.		
14.	Shelving is equipped with lips to prevent products from rolling off shelves and secured to walls/floor to prevent tipping of entire sections.		
15.	Storage areas/cabinets are labeled to identify the hazardous nature of the products stored within.		
16.	Class ABC fire extinguishers are available in chemical storage areas and are in working order.		
17.	There are no sources of ignition in the chemical storage area.		
18.	Chemicals storage areas have two exits and egress (exiting) area is clear.		
19.	Used and contaminated reagents are stored and labeled properly.		
20.	Current and dated inventory lists are posted clearly in each storage room throughout the science department.		
21.	Chemical storage cabinets are locked when laboratory classes are not in session.		

Certification: I hereby certify that I have completed all of the above activities in fulfillment of my responsibilities as the Chemical Safety Coordinator (CSC) for my school.

Date

School

CSC Signature

CSC Name (print)

Site Administrator Signature

Date Completed

LOS ANGELES UNIFIED SCHOOL DISTRICT Office of Environmental Health and Safety

Reference Guide No. REF-1563.4

ATTACHMENT E

Summary of the Required Activities

1 st Semester Activities	Required
CSC Appointment	August - Mandatory
Attend Fall Semester Meeting	October - Mandatory
Completed Monthly Checklist	\checkmark
August	
Completed Monthly Checklist	\checkmark
September	
Completed Monthly Checklist	\checkmark
October	
Completed Monthly Checklist	\checkmark
November	
Completed Monthly Checklist	\checkmark
December	
2 nd Semester Activities	
Attend Spring Semester Meeting	March - Mandatory
HAZCOM Training (Sec 5194)	By March - Mandatory
CHP Training (Sec 5191)	By March - Mandatory
Chemical Inventory	By April - Mandatory
Completed Monthly Checklist	\checkmark
January	
Completed Monthly Checklist	\checkmark
February	
Completed Monthly Checklist	\checkmark
March	
Completed Monthly Checklist	\checkmark
April	
Completed Monthly Checklist	\checkmark
May	

LOS ANGELES UNIFIED SCHOOL DISTRICT

Office of Environmental Health and Safety

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333 S Los A	e of Environme S. Beaudry Ave Angeles, CA 90 241-3945	e, 21 st Flo		fety Lab	oratory		Fax (21:	3) 241-	6816	
То:					From	:				
Fax:	e-mail				Page	s: _1_	Includin	ig this c	over shee	t
Phone:										
	Stipend Pa	iyment								
CSC p	ffice of Enviror program for: Name:	nmental He	ealth and S	afety (Ol	Lo	cation	ed the requ Code:			for the
CSC p Site I Date:	rogram for: Name:	nmental He	ealth and S	afety (Ol	Lo Tot	cation	Code:			for the
CSC p Site I Date:	rogram for: Name:	nmental He	ealth and S		Lo Tot	cation tal Stipe mester	Code:			for the
CSC p Site I Date:	rogram for: Name: ing Line:	nmental He	20		Lo Tot	cation tal Stipe mester	Code: end Amou :			

THIS FORM IS SENT TO THE SCHOOL FROM OEHS WHEN THE CSC HAS FULFILLED THE STIPEND REQUIREMENTS.

Reference Guide No. REF-1563.4

ATTACHMENT F

LOS ANGELES UNIFIED SCHOOL DISTRICT Office of Environmental Health and Safety

CHEMICAL SAFETY COORDINATOR APPOINTMENT

Each school with a science or chemistry laboratory is required to have a trained member of the professional staff designated as Chemical Safety Coordinator (CSC). The CSC is responsible for the safe use, storage, and disposal of chemicals, the maintenance of an annual chemical inventory, and the training of school staff on the subject of chemical safety.

Please complete this form and return to the Office of Environmental Health and Safety by **August 31st of each year**.

School Name: _____ Date: _____

The Chemical Safety Coordinator appointed for the fiscal year beginning July 1 and ending June 30 of the following year is: *

/Employee #:

The Chemical Safety Coordinator's telephone number is:

The Chemical Safety Coordinator's e-mail address is:

Site Administrator

Mail to: Office of Environmental Health and Safety 333 South Beaudry Avenue, 21st Floor Los Angeles, CA 90017

E-mail to: CSC@lausd-oehs.org

Fax to: (213) 241-6816

If you have any questions regarding this matter, please contact OEHS at (213) 241-3199.

* If more than one CSC, complete two forms and indicate track/semester of coverage.



TITLE:		Day and Classification Reports – ctions and Schedules of Electronic re	ROUTING: LD Superintendents LD Administrators of Instruction LD Administrators of Operations				
NUMBER:	REF-1	819.15	LD Directors LD Operations Coordinators				
ISSUER:	•	l Simpson, Director t Services & Financial Planning	School Operations Office of School Choice Office of Educational Options				
		S. Price, Ph.D., Chief Financial Officer of the Chief Financial Officer	School Administrators School Administrative Assistants Central Office Administrators and Staff				
DATE:	Augus	August 14, 2017					
PURPOSE:	1) 2)	 The purpose of this Reference Guide is to: 1) inform school administrators of the norm date for school year 2017-18; 2) provide the schedules of electronic capture of classification report data; 3) provide instructions on the review of the classification report. 					
MAJOR CHANGES:	This Reference Guide replaces REF-1819.14, dated August 29, 2016.						
INSTRUCTIONS:		This reference guide applies to all District schools, except fiscally-independent charter schools.					
	I.	NORM DAY					
		Norm Day, which is generally the fifth Friday of the school year, has bee designated by the District as the official count day for the allocation of resources. Norm day enrollment is the count of actively-enrolled student as of norm day. Norming is the process of using the norm day enrollment as the basis for the allocation of various school resources. For school year 2017-18, Norm Day is Friday, September 15, 2017. All schools, except Options, must be on norm by Norm Day.					
		For current policies and norm tables for staffing, refer to the appropriate bulletins listed in this reference guide under "Related Resources."					
	II.	IMPORTANCE OF CLASSIFICATIO	N REPORTS				
		Enrollment data is reported in the Class	sification report. This report is				

available in MiSiS under State Reports.



The California Department of Education (CDE) uses enrollment data as the basis of school district revenue apportionments for programs such as the Local Control Funding Formula (LCFF). For this reason, submission of accurate enrollment data is important.

In addition, the District uses norm day enrollment to allocate school operational resources such as administrators, teachers, counselors, librarians, clerical staff, custodians, financial managers, and instructional materials. The District also uses enrollment data for revenue and expenditure projections.

There are three main types of classification reports: daily (pre-norm), norm, and monthly.

A. Daily Enrollment (Pre-Norm)

The classification report data is captured daily from August 15 through September 14 (one day before Norm Day) for all schools. Data from these daily capture is available to schools through the Classification Report, as well as through the Norm Day Enrollment Dashboard, which is a tool to help schools monitor their norm enrollment counts.

The daily classification report data serves as the base enrollment for the Norm Day Enrollment dashboard. The adjusted norm enrollment displayed on the Dashboard is preliminary data only. Budget Services and Financial Planning will issue the official norm enrollment counts once final validations are completed.

Options schools (i.e., Continuation schools, Opportunity schools, Community Day Schools, City of Angels, Carlson Home, and Carlson Hospital) norm on a different day (see BUL-5980.4). However, these schools may still use the Dashboard to review their enrollment data for possible issues pertaining to scheduling (students enrolled in one course only), no show students (students with 13 or more absences), special day program (SDP) classification, etc., since student level details are provided for these.

Information regarding the Dashboard, including the link, is available in the webpages of Budget Services and Financial Planning Division (<u>http://achieve.lausd.net/Page/431</u>) and School Fiscal Services at (<u>http://achieve.lausd.net/Page/794</u>).



B. Norm Day Classification Report

Per District policy, a school's enrollment count on the designated norm day is used as the basis for school staffing. It is important to note that Norm Day enrollment may be captured several times after September 15, resulting in multiple versions of the schools' Norm Day report (i.e., N, N1, N2, etc.).

Classification report data captured for norm day is preliminary only; data is subject to review by Central Office staff before resources are allocated.

For the official norm day counts and positions earned, refer to the official norm reports in Business Applications Supporting Education (BASE), Business Warehouse (BW).

C. Monthly Classification Reports

The monthly classification reports provide the counts of students enrolled as of the last day of the school month.

The monthly enrollment counts are the basis for the Class Size Penalties Report required by the California Department of Education (CDE). This report determines whether or not the District has complied with the Education Codes on mandated Grades K-3 class size limits and Grades 4-8 teacher-pupil ratio. Fiscal penalties are assessed for each class that exceeds the maximum allowed class size.

CDE's K-3 Grade Span Adjustment (GSA) program also requires the use of monthly enrollment counts. The District is required to track the monthly enrollment counts of all Kindergarten (K/TK/TE) to Third Grade classes and ensure that no school exceed an average of 24 students. If one school exceeds this average class size, the District would lose the entire funding for K-3 GSA.

The monthly enrollment counts are used by elementary principals to support requests for additional teachers based on enrollment growth, if any. They also provide the basis for trend analysis in projecting the total District enrollment.

III. SCHEDULES OF ELECTRONIC CAPTURE AND AVAILABILITY OF CAPTURED DATA

All classification report data will be captured after 5:00 pm on the designated dates.

Attachment A reflects the capture dates and codes for the monthly classification reports of the following schools/calendars:

Attachment A-1 - Single Track schools Attachment A-2 - Early Start schools Attachment A-3 - Aggeler CDS and Opportunity

Attachment B reflects the schedule for the daily capture dates and codes from August 15 through September 15. All District schools, regardless of instructional calendar, will follow this schedule.

The schedules specify the capture dates for each calendar and the codes to access/print the captured data on classification reports. It also includes a "Captured Data" column which indicates the type of data captured, i.e., daily, pre-norm week, norm, monthly.

Classification reports for the captured data will be available to schools on the first instructional day after each scheduled capture date.

IV. SUBMISSION OF CLASSIFICATION REPORTS AND DOCUMENT RETENTION

Refer to Attachment C.

V. DISTRICT'S REVIEW OF THE ELECTRONICALLY-CAPTURED ENROLLMENT DATA

Budget Services and Financial Planning will review the electronicallycaptured enrollment data. If corrections are necessary, school staff is responsible for making the corrections in MiSiS.

VI. CORRECTION TO NORM DAY CLASSIFICATION REPORT

After the September 15 capture, if a correction to the Norm Day Classification Report is necessary, the principal should send via e-mail a request to submit a corrected or revised norm enrollment. The request should be submitted by Friday, September 22, and should include the student's name, grade level, ID number, and details of the error.



E-mail the request to <u>AttendanceEnrollmentSection@lausd.net</u> with a copy to the LD Administrator of Operations.

The request will be reviewed, and supporting documents may be requested from school staff, if necessary. Subsequently, the request will be sent to the Director of Budget Services and Financial Planning for approval. If approved, the corrected data will be used as the basis for teacher allocation. The Principal and the LD Administrator of Operations will be informed of the status of the request.

VII. SCHOOL STAFF'S RESPONSIBILITIES

- A. The classification report is an official document and it is the principal's responsibility to ensure the accuracy of the enrollment data.
- B. To be counted as enrolled, a student must be enrolled at the school and scheduled in classes. Therefore, it is important for school staff to enter each student's class schedule in MiSiS promptly and completely.
- C. School staff must keep MiSiS information current by promptly updating the system for new enrollees ("E"), students' class schedules, student withdrawals ("L"), "no shows," SDP designation, etc. according to District policies and MiSiS guidelines.

As a reminder, a student's withdrawal ("L") date is a day of enrollment. Therefore, if a student "L'd" out on a scheduled capture date, this student would be counted as enrolled on the classification report.

D. Elementary school staff must be cognizant of the maximum class sizes when organizing the classes and enrolling students into classes. The State imposes fiscal penalty upon a district for class(es) that exceed the maximum class sizes. To avoid subjecting the District to substantial fiscal penalty, do not exceed the class sizes in the chart below at any time during the school year. <u>A combination class with at least one student in grades 1, 2, or 3 may not exceed 32 students at any time.</u>

Grade Level	Maximum Class Size
K	33
1 – 3	32
4-6	36



In addition, school staff must monitor their class sizes so as not to exceed the average class size of 24 school-wide for all their K-3 classes, including combination classes with grades 1-3 students.

- E. Secondary Schools (excluding Continuation schools and students in full-time independent study program): The District is not allowed to claim for apportionment purposes the attendance of students who are not scheduled to attend school for at least minimum day. Therefore, these students' enrollment records should be coded as Non-ADA. A Non-ADA student is a District student who is scheduled for one class only or less than minimum day, or a non-District student who enrolls for one or two classes only at a District school while enrolled full-time at a non-District school such as a private school or a non-public school (NPS). This student's enrollment record should have an Attendance Category of Non-ADA. Follow MiSiS instructions on how to enter the Attendance Category for a student.
- F. School staff must review the enrollment data for accuracy of student grade level and course assignment, teacher/room assignment, SDP designation, etc. Staff should also ensure that No Show students have been processed/removed from enrollment counts, that students' complete class schedules are updated in MiSiS, etc. To aid in the review of enrollment data, see Attachment D for information.
- G. School staff should resolve data issues as soon as possible. Schools are alerted of possible data issues several ways:
 - 1. Exception reports For elementary schools, exception reports are available through the Classification and Statistical reports. For secondary schools, the exception report is available through the Statistical report only. Refer to Attachment D for information on exception codes.
 - Norm Day Enrollment Dashboard the Dashboard provides student-level detail on possible data issues pertaining to ageineligible students and secondary students assigned to one class only, as well as possible No Show students (students with 13 or more absences).
 - Certify Certify is a tool that alerts schools of data issues pertaining to enrollment and demographics, scheduling, attendance, and English Learners. School staff designated by Principals will receive e-mails twice a week detailing the possible data issues.



 H. Norm Day Classification Report and all Monthly Classification Reports should be printed at the school site one day after the capture date. These reports must be signed by the principal or designee and retained in school files for audit purposes in accordance with District policies.

VIII. ATTACHMENTS

- A-1 Monthly Capture Schedule for Single Track schools
- A-2 Monthly Capture Schedule for Early Start schools
- A-3 Monthly Capture Schedule for Aggeler CDS/Opportunity
- B Daily Capture Schedule for all schools
- C Submission of Classification Report and Document Retention
- D Reviewing Classification Reports and other Enrollment-related Reports

RELATEDBUL-4926.2Attendance Manual: Policy and Procedures for Elementary,**RESOURCES:**Secondary and Options Schools

- BUL-5977.4 Staffing Recommendations at Elementary Schools
- BUL-5978.4 Staffing Recommendations at Middle Schools
- BUL-5979.4 Staffing Recommendations at Senior High Schools
- BUL-5980.4 Staffing Recommendations at Options Schools
- BUL-5981.4 Staffing Recommendations at Magnet Schools and Centers
- **ASSISTANCE:** For assistance with MiSiS, call the HelpDesk at (213) 241-5200.

For further information, contact Attendance and Enrollment Section at (213) 241-2196 or <u>AttendanceEnrollmentSection@lausd.net.</u>



ATTACHMENT A-1

2017-18 Schedule of Monthly Classification Report Data and Capture Codes

SINGLE TRACK¹

Capture Code	<u>Capture Date</u>	Captured Data
1	09/08/17	Month 1
N	09/15/17	Norm ²
2	10/06/17	Month 2
3	11/03/17	Month 3
4	12/01/17	Month 4
5	01/19/18	Month 5
6	02/16/18 ³	Month 6
7	03/16/18	Month 7
8	04/13/18	Month 8
9	05/11/18	Month 9
10	06/07/18 or 06/08/18	Month 10

Notes:

¹ This schedule applies to all District schools except Aggeler CDS, Aggeler Opportunity, and the Early Start schools (see Attachment A-2).

² For Options schools, 09/15/17 is Week 5.

³ Month 6 capture date is 02/15/18 for Harbor Teacher Prep Academy.

*When printing the Norm and Monthly Classification reports for Principal's signature, select the code corresponding to the captured data you wish to print. Follow printing instructions in Attachment C.



ATTACHMENT A-2

2017-18 Schedule of Monthly Classification Report Data and Capture Codes

Early Start¹

Capture Code	Capture Date	Captured Data
1	08/31/17	Month 1
N	09/15/17	Norm
2	09/29/17	Month 2
3	10/27/17	Month 3
4	11/17/17	Month 4
5	01/12/18	Month 5
6	02/09/18	Month 6
7	03/09/18	Month 7
8	04/06/18 ²	Month 8
9	05/04/18	Month 9
10	05/31/18 ³	Month 10

Notes:

- ¹ This schedule applies to Chavez LA schools, HARTS Academy, Nava College Preparatory, and Polytechnic SH and Magnet.
- ² Month 8 capture date is 03/23/18 for Nava College Preparatory.
- ³ Month 10 capture date is 06/05/18 for HARTS Academy, and 06/11/18 for Nava College Preparatory.

*When printing the Norm and Monthly Classification reports for Principal's signature, select the code corresponding to the captured data you wish to print. Follow printing instructions in Attachment C.



ATTACHMENT A-3

2017-18 Schedule of Monthly Classification Report Data and Capture Codes

Aggeler CDS and Aggeler Opportunity

<u>Capture Code</u>	Capture Date	Captured Data
1	07/28/17	Month 1
2	08/25/17	Month 2
N	09/15/17	Week 5
3	09/22/17	Month 3
4	10/20/17	Month 4
5	11/17/20	Month 5
6	12/15/17	Month 6
7	01/12/18	Month 7
8	02/09/18	Month 8
9	03/09/18	Month 9
10	04/06/18	Month 10
11	05/04/18	Month 11
12	06/01/18	Month 12
13	06/29/18	Month 13

*When printing the Norm and Monthly Classification reports for Principal's signature, select the code corresponding to the captured data you wish to print. Follow printing instructions in Attachment C.



ATTACHMENT B

NORM DAY ENROLLMENT DASHBOARD

2017-18 Schedule of Daily Classification Report Data and Capture Codes (8/15 through 9/15)

ALL DISTRICT SCHOOLS

Capture Code	Capture Date	Captured Data
54	00/15/15	2.11
D1	08/15/17	Daily
D2	08/16/17	Daily
D3	08/17/17	Daily
W1	08/18/17	Week 1
D5	08/21/17	Daily
D6	08/22/17	Daily
D7	08/23/17	Daily
D8	08/24/17	Daily
W2	08/25/17	Week 2
D10	08/28/17	Daily
D11	08/29/17	Daily
D12	08/30/17	Daily
D13	08/31/17	Daily
W3	09/01/17	Week 3
D15	09/05/17	Daily
D16	09/06/17	Daily
D17	09/07/17	Daily
W4	09/08/17	Week 4
D19	09/11/17	Daily
D20	09/12/17	Daily
D21	09/13/17	Daily
D22	09/14/17	Daily
<u> </u>	09/15/17	Norm / Week 5



ATTACHMENT C

SUBMISSION OF CLASSIFICATION REPORTS AND DOCUMENT RETENTION

MiSiS is the system of record for schools' enrollment data. Constant updates to MiSiS with regards to new enrollments and class schedules, withdrawals, no show students, enrollment data corrections, Special Day Program (SDP) and Non-ADA designations, etc. would help ensure complete and accurate enrollment data on the classification reports.

Schools are not required to submit printed classification reports to Attendance & Enrollment Section. However, for accountability and audit purposes, schools are required to print the *norm day* and monthly classification reports for principal's review and signature, then retain signed reports in school file.

District schools will have their classification report data electronically captured according to the schedules indicated Attachments A-1 through A-3 and Attachment B. After 5:00 p.m. of each scheduled capture date, central office will capture the schools' enrollment data from MiSiS and provide this information to Attendance & Enrollment Section, as well as to other District information systems. Schools will have access to the captured data in MiSiS the following school day.

In addition, the daily enrollment data captured according to Attachment B will also be available in the Norm Day Enrollment Dashboard. For more information on the Norm Day Enrollment Dashboard, click on the link provided in the following webpages:

Budget Services & Financial Planning (<u>http://achieve.lausd.net/Page/431</u>) School Fiscal Services webpage (<u>http://achieve.lausd.net/Page/794</u>)

Viewing/Printing the Classification Report

- A. To access the Classification Report, sign in to MiSiS using an Office Manager or Principal role. The path to the report is: Reports > State Reports > Classification - Elementary or Classification - Secondary or Classification – Continuation, etc.
- B. Complete the parameter screen. See below for samples of the parameter screens.

Sample E	lemental y				
Classificatio	on - Elemen				
Local Dist	rict: C	~	Campus:	St El	~
School Ye	ar: 2017-2018	~	School:	1 01 -	Street Elementary
Date Opti	on Capture Date	~	Capture Code	W1	\checkmark
As Of Dat	e 8/18/2017				

Sample Elementary



Sample Secondary

Classification - S	econd				
Local District:	c v		Campus:	MS	
School Year:	2017-2018 💌		School:	1 01 -	Middle School 🗸
Date Type:	As Of Date	~	Date Captured / School Month:	NA	~
As Of Date:	8/18/2017				

The Date Option or Date Type field has two options:

- 1. Date Captured Use this option to access the enrollment data captured by central office on designated capture dates. When this option is selected, the As of Date field does not apply.
- 2. As of Date Use this option to review enrollment data as of the date selected in the *As of Date* field. When this option is selected, the Date Captured or Capture Code does not apply.

The *Capture Code or Date Captured/School Month* field contains the codes of the electronically captured data. Refer to Attachments A-1 through A-3 and Attachment B for the description of the codes. Use this field in conjunction with the Date Captured option of the *Date Option or Date Type* field.

The *As of Date* field enables user to select a specific date to see the enrollment data as of that date. User may select any school day from the beginning of the school year to the current date. Use this field in conjunction with the As of Date option of the *Date Option or Date Type* field.

C. Click the View Report button, then download the report to PDF, Excel, or other useful format. For ease of viewing the data, it is recommended to download the report in PDF format. The downloaded file may be saved in the user's computer for faster access to the report at a later time.

There are 3 parts to the report:

- 1. Classification Report For secondary schools, this is the first page of the report. For elementary schools, this report could be the first two pages of the report, depending on the number of teachers at the school site.
- 2. Exception Report This second part of the report lists students with possible data issues. Currently, this is only available in the elementary classification report.



- 3. List of Students (Classification Roster) These lists provide student-level detail for the enrollment counts reported on the classification report. For elementary schools, the students are listed by teacher. For secondary schools, students are listed by grade level; then within each grade level, the General Education students first, then SDP students. It also lists General Education and SDP students who are taking Accelerated Academic Literacy (AAL) courses in middle and senior high schools.
- D. Samples of Classification Reports

Sample of elementary report generated using Date Captured as the option, and W2 as the captured data requested.

COST CENTER CODE: Location Code: Capture Code: W2				ELEMENTARY CL	ASSIFICATION RE Primary Center		LAUSD Budget Local District: Run Date and Ti			
			NUMBER	OF STUDENTS EN	ROLLED IN GRAD	ES AND CLASSES				
Teacher Name	Room	K/FD	GR1	GR2	GR3	GR4	GR5	GR6	SDP	Total
в	-28	24	0	0	0	0	0	0	0	24
в	27	24	0	0	0	0	0	0	0	24
L	: 24	24	0	0	0	0	0	0	0	24
M .	06	24	0	0	0	0	0	0	0	24
8.	23	21	0	0	0	0	0	0	0	21
*	02	20	0	0	0	0	0	0	0	20
G,	22	20	0	0	0	0	0	0	0	20
^	20	19	0	0	0	0	0	0	0	19
м	-25	19	0	0	0	0	0	0	0	19
8 '	03	19	0	0	0	0	0	0	0	19
D	05	18	0	0	0	0	0	0	0	18
м	04	18	0	0	0	0	0	0	0	18
GRAND TOTALS		250	0	0	0	0	0	0	0	250
		_								
Total K-3:	250							Pre-	K: 0	
Total 4-8:	0]						Pre-K SP E	D: 6	
								TE AD/	A: 0	
								TE Non-AD/	A: 16	
I certify that the above figures available for audit	are a true and corre	ct compliation of inc	lividual student atter	ndance records and	that supporting wor	ksheets are				
Signature of Principal or authority	orized designee									



Sample of secondary report generated using As of Date option, and August 25, 2017 as the date requested.

Los Angeles Unified So	chool District		
		Middle School - 1234501	
	Secondary Clas	ssification Report	
Date Type: As of D	Date		
Date Captured/Re			
Executed By:			
Run Date and Tim	e:		
Regular Active En	rollment (Inactive no	ot included)	
6th	251		
7th	270		
8th	249		
		Sr. High Total	770
Special Ed. Active	Enrollment		
SDP	58		
		Total SDP	58
Other Active Enrol	Iment		
ROP/CTE	0		
		Total Other	0
		Grand Total	828
Accelerated Acade	emic Literacy		
6th	7		
7th	8		
8th	6		
		Middle School AAL Total	21
9th	0		
		Senior High AAL Total	0
		Total AAL	21
I certify that the abo	ve figures are true an	d correct	
Signature of Princi	ipal or authorized de	esignee	
ecuted On:	Page:	1 Executed B	



Sample of continuation school report generated using As of Date option, and August 25, 2017 as the date requested.

			Continuation Hig	-	
	-	Continu	ation Classifica	tion Report	
Date Type: As of Date					
As of Date: 8/25/2017					
Executed By:					
Run Date and Time:					
Regular Active Enroll	ment				
9th Reg				65	
10th Reg				111	
11th Reg				120	
12th Reg				85	
		Con	tinuation Total:	381	
Special Ed Active En	rollment				
9th - 12th 5	SDP			77	
			Grand Total:	458	
Enrollment Distributio	n By Program				
Program Type	Grade 9	Grade 10	Grade 11	Grade 12	Total By Program Type
Regular	65	111	120	85	381
Special Education	13	20	25	19	77
Work Experience	0	0	0	0	0
Independent Study	0	0	0	0	0
Total By Grade	78	131	145	104	458
certify that the above	figures are t	ue and correct			
our any that the above	. inguies ale t	ae and confect	•		

Document Retention:

Principals must ensure that signed documents are retained to ensure availability for audit purposes. According to policy bulletin BUL-4926.2 which contains the attendance policy and procedures for elementary and secondary schools, "All auditable documents shall be retained and stored in a place known to the principal and custodial staff. The documents shall be securely placed, clearly marked with a "destroy date" visible on the box as appropriate." For more details on the period of retention, refer to the Attendance Manual of BUL-4926.2, *Attendance Manual: Policy and Procedures for Elementary, Secondary and Options Schools.*



ATTACHMENT D

REVIEWING CLASSIFICATION REPORTS AND OTHER ENROLLMENT-RELATED REPORTS

This document is provided to assist schools in reviewing their enrollment data in order to help ensure the accuracy and completeness of their enrollment counts. Separate instructions are provided for elementary and secondary schools. Secondary school instructions begin on page 6.

Note:

- 1. The Classification Report as well as other enrollment-related reports may be generated at any time and as frequently as necessary.
- 2. Changes to enrollment records are reflected almost immediately onto classification reports.

Elementary Schools

- A. Generate a classification report using the "As of Date" option, and select the current date. The report will generate the classification report, the exception report, and the classification roster which provides student level detail for the counts reported on the classification report. Review the classification report and its sub reports for the following:
 - 1. Dual Language Program Dual Language, Maintenance Bilingual Education, Transitional Bilingual Education, and Foreign Language Immersion Programs at elementary schools will be normed separately from non-dual language classes. New location codes were established for each elementary program language (e.g., Spanish, Korean, Mandarin, etc.) to facilitate the collection and validation of enrollment counts. Review the class rosters to make sure students are enrolled appropriately according to their master plan program, and at the correct dual language center location.
 - 2. Check that Kindergarten (K), Transitional Kindergarten (TK), Expanded Transitional Kindergarten (TE) and Pre-K (PK) students are in the correct grade level.
 - a. To be enrolled in Kindergarten (K) or Transitional Kindergarten (TK), a child must meet the minimum age requirement.
 - K students must turn 5 by September 1 of the current school year. Therefore, for 2017-18, a student may be enrolled in K if their birthdate is <u>on or before 9/1/2012</u>. A Kindergarten-age student may be enrolled in K or TK, but not 1st grade.
 - TK students must turn 5 between September 2 and December 2 of the current school year. Therefore, for 2017-18, a student whose birthdate is between <u>9/2/2012 and 12/2/2012, inclusive, may be enrolled in TK but not K.</u>



- b. Expanded Transitional Kindergarten (ETK) In 2017-18, there are 282 schools that have been authorized to offer the ETK program. Only these schools may enroll a student in the TE grade level. To be enrolled in TE, a student must turn 5 years old between 12/3/17 and 6/30/18, inclusive. Therefore, student's birthdate should be between 12/3/12 and 6/30/13, inclusive.
- c. In 2017-18, the SRLDP program is not offered. Therefore, the only Pre-K-aged students that may be enrolled are those whose program placement is Pre-K SDP. These students should be enrolled in grade level PK and course number 110101.

Schools that are not authorized to offer the ETK program or the Pre-K SDP program should not enroll in MiSiS students who turn 5 years old on or after December 3, 2017. These students may be referred to a school that offers ETK or Pre-K SDP or to an Early Education program, as appropriate.

A K or TK student who does not meet the age requirement for his/her assigned grade level will have an exception code of either ER4 (Ineligible) or W4 (Age-Ineligible). See page 11 for information on exception codes.

For students with incorrect grade level assignment but correct course assignment, follow MiSiS procedures to do a grade level correction. Otherwise, do a grade level change and assign student to the correct course and section. For students who do not meet the age requirement for TE or Pre-K SDP, school should withdraw the student as soon as possible. Central Office may need to do a data clean-up to fully correct these issues.

- 2. Check that the students are in the correct teacher/class.
 - a. The classification report lists teachers and the counts of students in their class by grade level. Review the report to make sure that each teacher's students reflect the correct grade level(s).
 - b. Review the report for unusual combination classes (e.g., a class with 2nd and 4th graders, a class with 3 or more grade levels, a class with graded and SDP counts, a class with Independent Study and graded counts, etc.). This could be due to incorrect grade level assignment or class placement of the students.
 - c. Review for unusually low or high class sizes. Unusually low or high class sizes may result from incorrect section start/end dates for students transferred from one class to another.

Note: The State imposes fiscal penalty upon a district for class(es) that exceed the maximum class sizes. To avoid subjecting the District to substantial fiscal penalty, do not exceed the class sizes in the chart below at any time during the school year.



Grade Level *	Maximum Class Size
K	33
1 – 3	32

* A combination class with at least 1 student in grades 1, 2, or 3 may not exceed 32 students at any time.

- 3. Review the list of students assigned to the teachers. Ensure that students who have been withdrawn are no longer enrolled, and new enrollees are reflected in the lists. Also review for duplicated students. These are students who are listed more than once on the teacher's list of students or students assigned to more than one class. A student assigned to more than one class is displayed in the Exception report with an exception code of W10. Contact MiSiS HelpDesk for assistance in resolving this issue.
- 4. For teachers assigned to Special Day Program classes, the student count should be reflected in the SDP column of the report. If their students are shown in the graded columns, then update the class' section attribute to the appropriate SDP type for each of the SDP teacher's assigned class sections. Follow MiSiS instructions on section attributes.
- 5. Each teacher line should reflect a valid class. A class is valid if students assigned to the class are in attendance and daily instruction is provided by a teacher. On the classification report, check for classes with "Unfilled" or blank for the teacher name or blank for the room assignment. If these are not valid classes, contact MiSiS HelpDesk for assistance in removing the class.
- B. Check that No Show students are processed as no shows.

Schools are able to flag students who have not been in attendance as "No Show." By flagging the student as No Show, schools will not need to withdraw the student. No Show students will be deleted from the school's current year enrollment through a nightly process.

- 1. Follow the instructions for the No Show Process.
- 2. To see the list of students whose records were deleted through the No Show process, run the No Show Report.

The path to this report is Reports > Enrollment > No Show Report.

Complete the parameter screen, then click on View to open the report. Click on the export icon to download report to PDF, Excel, or other format.



No Show Re	eport 🗙										
Local Dis	trict C	~		Camp	us		St I	El	\checkmark		
School		Street Elementa	ry 🔽	Foster	Youth St	tudents Onl	ly: No		~		
	of 1		00%		Find	d Next 🖳	. © 🖨				
Cos Ar	Igenes of initial Sc Injer	lanne, Tenneri Lades				No Show	w Report				
10th Street	Elementary										
Student ID	Student Name	Grade Address		ntact nber	No Show Date	Processed Date	Processing Error	Next School	Entry Date	Foster Youth	Withdrawa Date

- 3. If student record was processed as No Show, there will be a date in the Processed Date for the student. If student record was not processed as No show, the Processed Date for the student will be blank, and a message will be displayed under Processing Error.
- 4. A student will not be processed as No Show if student has been marked "present" at least once or if teacher did not submit attendance for the student. For these students, confirm that the student is a No Show by doing the following:
 - a. Verify student's attendance with the teacher. If student was incorrectly marked as present, change the record to absent for all applicable days.
 - b. If teacher did not submit attendance, but confirms that student has not been in attendance, update student record to absent for all applicable days.
 - c. Process the student again as a No Show. To do this, delete the student's first No Show record by clicking on the delete icon of the No Show record, then follow the No Show Process.

Enrollment A	ttendance	Academics	Support	Services	Census	Miscellaneous	Letters			
View No Show										
+ Add new record										🔅 Refresh
School Name		Schoo	l Year	Grade Level	No Show Date	Created	Ву	Created Date	Processed Date	Delete
Street Elementa	ry	2015-2	2016	2	08/18/2015	m620		08/31/2015		X

- 5. Run the No Show report the following day and ensure that all students marked as No Show are processed (i.e., all students should have a date in the Processed Date column).
- C. Check that students are scheduled.
 - 1. A student who is not assigned to a class is excluded from the school's enrollment count. To see a list of students who are enrolled but are not scheduled into a class, check the exception report



of the statistical report. These students will have an exception code of W8 (No Schedule) or W14 (Students with No Schedule Ever).

School may also run the Students Without Schedules Report. The path to this report is: Reports > Master Scheduling > Other > Students Without Schedules Report.

Complete the parameter screen, then click on View Report to open the report.

: Haveing stadents				
A Master Scheduling	Students Without Sche			
G Other				
Multiple Sections in Period	Educational Service Cente	er C 💌	Campus St El	
Print Faculty Information	Schools	Street Elementary - 1 01 💌	Asof Date 9/3/2015	
Students Without Schedules Report				
Post-Commit				
Pre/Post-Commit	I4 4 1 of 1 ▷	▶I	₩ , • ③	
- District Course	Cos Angeles Unified S	ichool District		Data as of: 9/5/2015 8:53:59 AM
Teacher Section Assignment		whiteamers, Tomonow's Leaders	nout Schedules Summary Rej	port
Pre-Commit	ESC	School Name		Location Total Students
Programs				
	с	Street Elementary		1 2
American Indian Schools Student Roster	-			

2. The number of students without schedules will display in the Total Students box. To see the list, click on the number of students (in the example above, click on 2). Then click on the export icon to download report to PDF, Excel, or other format (see below).

Cos Ar	ngeles Unified School District Todari Leanes, Tonorrevi Leades	Students with	out So	:hedu	les for School:	Data as	of: 9/5/2015 9:	00:50 AM
Street Elementary - Detail								
District ID	Last Name	First Name	Middle Initial	Grade Level	School Term		Entry Date	Exit Date

- 3. Determine why students on the list are not scheduled to a class, then make the necessary corrections to the students' records. For example, if student has not been in school, process student as a No Show.
- D. Review the Classification or Statistical Report's Exception Report and make necessary corrections to the students' records. Resolve the following exceptions as soon as possible: ER1, ER2, ER3, ER4, ER8, W4, W8, and W10. See page 11 of this document for more information on the exception codes.
- E. The following tools are available to assist schools in reviewing their enrollment data to increase accuracy:
 - 1. Norm Day Enrollment Dashboard review the records of students presented in the following Adjustment tiles: Age Ineligible, Absences (possible No Show students), and Duplicates. In addition, review the student records in the Special Day tile and Expanded TK tile to make sure that students in these categories are correctly placed. Correct information in MiSiS, as necessary.



2. Certify – review the records of students identified in each of the Rules, and resolve accordingly by updating records in MiSiS.

Secondary Schools

A. Generate a classification report using the "As of Date" option, and select the current date. The report will generate the 1-page classification report and the classification roster. Currently, the classification exception report is not available for secondary schools.

Review the classification report for the following:

- 1. Reasonableness of counts. See if the enrollment counts, which are displayed by grade level and SDP, reflect expected counts. If not, review the classification roster, which provides student level detail for the counts reported on the classification report. On the classification roster, the students are grouped by grade level, then listed by instructional program (i.e., General Education vs. Special Day Program).
- 2. Special Day Program (SDP) students. The students counted as SDP are those whose attendance category is "SDP" for the current school year. Attendance Category is one of the selections in the Enrollment tab of a student's record. Students will be automatically assigned an Attendance Category of "SDP" if, according to the Welligent system, the student's "Percent Outside General Education" is 50% or more. In MiSiS, this percentage is in the field labeled "Percent Time in SPED" which is under Services, then Special Education (see screen shot below). If the percentage is incorrect, contact your LRE Specialist.

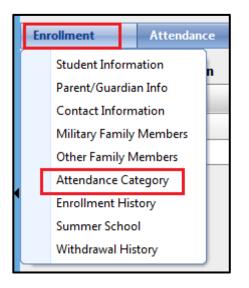
Enrollment ~ Attendance ~ Academics	 Support 	Services V Census V Miscellane	eous ~	Letters ~
Special Education Pertinent Dates		Section 504		
Eligible for Special Education Services: Date of Initial IEP Team Meeting: Date of Present Meeting: Annual Review to be Conducted by: Three year Review or Evaluation was Conducted on: Next Scheduled IEP: IEP Exit Reason:	YES 6/10/2009 2/16/2017 2/16/2018 2/26/2015 2/16/2017	Academic Intervention Alerts English Learner Gifted and Talented Special Education Title I	d by:	Active FULL SERVICE 2/26/2018 IEP
		Schools for Adv. Studies		
Special Education Summary				
IEP Case Manager:				
Eligibility:	SLD	Program Type:		SLD
RSP Service:	NO	Curriculum Type:		GE
Percent Time in SPED:	59	Setting Type:		special
Behavior Support Plan:	No	Transportation:		NONE
Future School per IEP:		Future Change Date per IEP:		



3. Non-ADA students. A District student who is scheduled for 1 class only (e.g., student who only needs 1 class to graduate), as well as a non-District student who enrolls for one or two classes only at a District school while enrolled full-time at a non-District school (e.g., private school, NPS school, etc.) must be designated as "Non-ADA" in their Attendance Category. This does not apply to Continuation school students or students in full-time independent study program.

To set the attendance category, follow instructions below:

- a. Select Attendance Category from the Enrollment tab.
- b. Click on "Add new record."





c. Click on the calendar icons to enter the Begin Date and End Date. Select the student's cohort enrollment date as the Begin Date and the school year end date or semester end date, whichever is appropriate, as the End Date. Click on Save.

Add New Attendance Category			×
* Attendance Category:	Non ADA	•	
* Begin Date:	8/15/2017	III	
* End Date:	12/15/2017	I	
Save Cancel			

4. Student with grade level outside grade configuration. Review record of student reported on a grade level outside the school's grade configuration. For example: an 8th grader reported on a high school classification report. Correct the student's record, as necessary.



B. Check that No Show students are processed as no shows.

School staff should flag students who have not been in attendance as No Show. By flagging the student as No Show, schools will not need to withdraw the student. No Show students will be deleted from the school's current year enrollment through a nightly process.

- 1. Follow the instructions for the No Show Process.
- 2. To see the list of students whose records were deleted through the No Show process, run the No Show Report.

The path to this report is Reports > Enrollment > No Show Report.

Complete the parameter screen, then click on View to open the report. Click on the export icon to download report to PDF, Excel, or other format.

Chargened Stucket e Advances System							Students	Admin Reports Sup
RFEP Monitoring Roster RFEP Monitoring Roster Automatic Withdrawal Report Comprehensive Student List Cum Record Label - Elementary E and L Report Belomentary E and L Report Secondary E-CAST vs Actual Enrollment Report	I ↓ ↓ 1 of 4 ↓		Campus	SH .				
Elementary Class roster Emergency Roster Report				No Show Re	eport		Si	chool Year: 2015-2016
English Learner Enrollment by Teacher Report No Show Report NYE Error Report Office Summons	Student ID Last Name	First Name	Middle Name G	rade Address	Contact Number	No Show Date	Processed Date	Processing Error

- 3. If student record was processed as No Show, there will be a date in the Processed Date for the student. If student record was not processed as No show, the Processed Date for the student will be blank, and a message will be displayed under Processing Error.
- 4. A student will not be processed as No Show if student has been marked "present" at least once or if teacher did not submit attendance for the student. For these students, confirm that the student is a No Show by doing the following:
 - a. Verify student's attendance with the teachers. If student was incorrectly marked as present, change the record to absent for all applicable days and periods.
 - b. If teacher did not submit attendance, but confirms that student has not been in attendance, update student record to absent for all applicable days and periods.
 - c. Process the student again as a No Show. To do this, delete the student's first No Show record by clicking on the delete icon of the No Show record, then follow the No Show Process.



Enrollment	Attendance	Academics	Support	Services	Census	Miscellaneous	Letters			
View No Show										
+ Add new record										🕫 Refresh
School Name		Schoo	l Year	Grade Level	No Show Date	Created	Ву	Created Date	Processed Date	Delete
Street Element	tary	2015-2	016	2	08/18/2015	m620		08/31/2015		X

- 5. Run the No Show report the following day and ensure that all students marked as No Show are processed (i.e., all students should have a date in the Processed Date column).
- C. Check that students are scheduled.
 - 1. A student who is not assigned to a class is excluded from the school's enrollment count. To see a list of students who are enrolled but are not scheduled into a class, check the exception report of the statistical report. These students will have an exception code of W8 (No Schedule) or W14 (Students with No Schedule Ever).

School may also run the Students Without Schedules Report. The path to this report is: Reports > Master Scheduling > Other > Students Without Schedules Report.

Complete the parameter screen, then click on View Report to open the report.

Integration of the second second						Students Ac	min Reports
Traveling Students	Students Without Sche						
Master Scheduling Other Multiple Sections in Period	Educational Service Cente	er E Senior High - 1 01	Campus Asof Date 8/11	SH 8/2015			
Print Faculty Information Students Without Schedules Report Post-Commit	14 4 1 of 1 ▷	₽I	₽ . ⊕				
Pre/Post-Commit District Course	Los Angeles Unified S		hout Schedul	les <mark>Sum</mark> mary Rep		as of: 8/29/2015 4:10:43 PM	
Teacher Section Assignment Pre-Commit	ESC	School Name			Location	Total Students	
Programs	E	Senior High			8871	11	

2. The number of students without schedules will display in the Total Students box. To see the list, click on the number of students (in the example above, click on 11). Then click on the export icon to download report to PDF, Excel, or other format.

Traveling Students Master Scheduling Other Multiple Sections in Period Print Faculty Information Students Without Schedules Report		out Sche	Find Next			les for Schoo		f: 8/29/2015 4:	16:12 PM
Post-Commit				Sen	ior Hi	gh - Detail			
Pre/Post-Commit	District ID	Last Name	First Name	Middle Initial	Grade Level	School Term	2015 2010 A T I S II		Exit Date



- 3. Determine why students on the list are not scheduled to a class, then make the necessary corrections to the students' records. For example, if student has not been in school, process student as a No Show.
- D. Review the Statistical Report's Exception Report and make the necessary corrections to the students' records. Resolve the following exceptions as soon as possible: ER1, ER5, ER7, ER8, W7, and W8. See page 11 of this document for more information on the exception codes.
- E. The following tools are available to assist schools in reviewing their enrollment data to increase accuracy:
 - 1. Norm Day Enrollment Dashboard review the records of students presented in the following Adjustment tiles: Absences (possible No Show students), Enrolled in One Course (possible scheduling issues), and Duplicates. In addition, review the student records in the Special Day tile to make sure that students in this category are correctly placed. Correct information in MiSiS, as necessary.
 - 2. Certify review the records of students identified in each of the Rules, and resolve accordingly by updating records in MiSiS.



Exception Report

The Exception Report serves to alert school staff of student records with possible data issues which may need to be addressed in order for the classification report to have accurate data. The classification exception report is generated automatically with the elementary classification report. It is not currently available with the secondary classification report. However, secondary schools may run the statistical report to see the student records with exceptions.

This report lists each student with possible data issues and the applicable exception(s). For certain exceptions, the report will list each day to which the exception applies in the Date Range column. Below is a sample of the elementary classification Exception Report.

COST CEN	NTER CODE: 1 01		ELEN	IENTARY CLASS	SIFICATION REPORT	LAUSD Budget Se	ervices Div	
Location C	Code:			M	Elementary	Local District: W	1	
As Of Date	e: 8/15/2017					Run Date and Tim	e:	
				EXCEPTIC	ON REPORT			
School Ye	ear: 2017-2018		LOS ANGI	ELES UNIFIED S	CHOOL DISTRICT			
Student II	D Student Name	Grade	Enrollment Date	End Date	Teacher	Exception	Date Range	Duplicate School
08 13M	D.	PK	8/15/2017	6/7/2018	C.	ER2		
12 12F	J. •	тк				ER4		
08 09M	H	3				W14		
Exception	n codes							
Code	Description		Code	Description				
ER2	Pre-K in Non-Pre-K Courses		W5	Teacher a	ssigned to an SDP & a reg	ular section		
ER3	TK, K-6 in Non-TK, K-6 course		W6	No Show				
ER4	Ineligible, TK K-6		W8	No Schedu	ile			

There are 2 types of exception codes—ER and W. Both of these types of exception codes may require action from school staff to resolve. The difference between these two codes lies in the manner in which student data is treated for the Classification Report or the Statistical Report. The exception code ER generally results in the exclusion of the student from the reports. The exception code W, on the other hand, generally does not.

Below is the list of Exception Codes—7 ERs and 12 Ws. These are the same exception codes that the statistical report's exception report uses. Note that not all exceptions apply to both Elementary and Secondary schools.



Exception	Description	Effect on
Code	Remarks	Classification Counts
ER1	Attendance Category is Non-ADA	excluded from counts
	If student is designated correctly as Non-ADA, ignore	
	exception code. It is displayed for information purpose only;	
	no action is required.	
ER2	Grade level PK assigned to non-Pre-K course	excluded from counts
	Determine which is incorrect—the grade level or the course—	
	then correct record accordingly. Contact MiSiS HelpDesk to	
	remove/invalidate the incorrect section enrollment.	
ER3	Elementary grade levels (TK-6) assigned to non-elementary	excluded from counts
	course(s)	
	Check section assignments. Student may have been enrolled in	
	a Pre-K course, a Homeroom, or other non-elementary course.	
	Assign student to the correct course, then contact HelpDesk to	
	remove/ invalidate the incorrect section.	
ER4	Ineligible – student whose 5 th birthday is between December 3	included in counts
	and June 30, and is enrolled in grade level higher than TE. It is	
	also a student whose 5 th birthday is after June 30.	
	Determine which is incorrect—date of birth or grade level—	
	then correct record accordingly.	
ER5	Continuation HS student enrolled in multiple programs	excluded from counts
	A student may be in one attendance-generating program only.	
	A student may only be in Regular Education or Work	
	Experience or Independent Study at any given date.	
ER7	Grade level outside school's grade configuration	excluded from counts
	For example, a middle school with a student assigned to 9 th	
	grade, or a high school with a student assigned to 8 th grade.	
ER8	6 th grader of span schools assigned to incorrect course	excluded from counts
	Span schools decide whether to report their 6 th grade cohort as	
	elementary or secondary. If a 6^{th} grade student is scheduled	
	contrary to school's decision, the exception is assigned. For	
	example: School decides that 6 th graders are secondary	
	students. If a group of 6 th graders are scheduled as elementary	
	with elementary course, these students will have an exception.	
W1	Attendance outside allowed boundary of section enrollment	included in counts
	Attendance record exists before section enrollment start date	within section
	or after section end date. This would require invalidation of	enrollment dates
	the attendance record. Contact MiSiS HelpDesk for	
	assistance.	
W2	More than one school	included in counts
	Student has section enrollment(s) at the school of enrollment	
	as well as at another school. Student is counted only at the	
	school of enrollment.	



Exception	Description	Effect on
Code	Remarks	Classification Counts
W3	Student is scheduled for less than minimum day.	excluded from counts
	This exception is applied to each day that a student's class	on days when
	schedule does not meet the minimum day requirement.	exception applies
W4	Age-ineligible	included in counts
	TK-aged student enrolled in higher grade level.	
W5	Teacher's class is assigned to SDP and non-SDP sections.	included in counts
	This is a scheduling error which needs to be corrected	
	immediately as it results in the double counting of students.	
W6	No Show	included in counts
	Student's E date is before first day of actual attendance. The	
	exception applies to the absences before the actual first day of	
	attendance. A new feature to be released in a few months will	
	enable schools to change the cohort enrollment to the first	
	record of attendance in the semester or school year, thereby	
	resolving this exception	
W7	Secondary grade level with elementary course number.	included in counts
	Student's schedule includes a section assigned to an	
	elementary course. Contact MiSiS HelpDesk to	
	remove/invalidate incorrect section enrollment.	
W8	No Schedule	excluded in counts
	Exception applies to the days when student is enrolled but has	
	no assigned schedule in MiSiS.	
W9	Schedule outside home school	excluded in counts
	Student does not have a schedule assigned at the school of	
	enrollment, but section enrollment exists at another school.	
W10	Student has overlapping enrollments in multiple sections	included in counts
	Begin and/or end dates of at least 2 sections overlap.	
W11	Sections outside E and L dates	included in counts only
	Section enrollment date(s) is before student's cohort	on days within cohort
	enrollment (E) date or after withdrawal (L) date.	enrollment dates
W14	No schedule ever	excluded in counts
	Student has no section enrollment at all within the cohort	
	enrollment start and end dates.	

INTEROFFICE CORRESPONDENCE Los Angeles Unified School District Budget Services and Financial Planning Division

TO: K-12 Principals

DATE: August 16, 2017

FROM: Cheryl Simpson (Director, Budget Services and Financial Planning Division

SUBJECT: PRE-NORM TEACHER GROWTH PROCEDURES

The District currently allocates pre-norm growth positions for general education teachers to support the instructional program prior to the finalization of Norm Day enrollment counts. Norm Day enrollment counts will be used to determine whether pre-norm growth positions will remain open or be closed. Pre-norm growth positions are not allocated for clerical, counseling, administrative, or any other enrollment-based allocations that are, by standard District practice, allocated after Norm Day enrollment counts are validated.

Pre-Norm Growth Based On Week 4

Pre-norm growth teacher positions will be allocated to schools based on Week 4 data. A manual review process for adjustments will be applied to the adjusted counts from the Norm Enrollment Dashboard. In addition, specific pre-norm growth criteria will need to be met before growth is allocated.

Manual Review Process for Adjustments

A manual review is required to implement adjustment counts for the following items:

- Special Day Program (SDP)
 - o Elementary section assignments as SDP versus General Education
 - o Secondary attendance category as SDP versus General Education
- Duplicate students between schools
- Students without academic schedules
- Retroactive no shows processed after the Norm Day classification enrollment capture

Pre-Norm Growth Criteria

- To allow for a margin of error, enrollment growth must be exceeded by at least 5 students for the applicable grade group (e.g., for grade group K-3, the 4th teacher position would require 102 students, 5 students above the minimum threshold of 97).
- A growth in one grade group is not offset by a decline in another grade group (e.g., a growth in grade group K-3 with a decline in grade group 4-6 would not warrant a growth position).
- Each fund center, that is, home school, magnet center, other learning center (OLC), or dual language center (DLC), is normed separately. However, growth is considered across fund centers (e.g., growth at the home school but decline at the magnet center would not warrant a growth position).
- Pre-norm growth positions will be reduced by the number of ECAST appeal or off norm teacher positions previously granted that are contingent upon Norm Day (e.g., growth of 2 teachers minus 1 ECAST appeal would net to 1 additional position only).

• No other data issues are identified which would change the numbers on the Classification Report once corrected.

Pre-Norm Growth Prior to Week 4

Prior to Week 4, if a school has a confirmed growth in teacher position, the school may use their General Fund School Program dollars in Program 13027 to pay for a contracted pool teacher. If any such growth is later substantiated based on Week 4 or Norm Day enrollment counts, the school will be reimbursed with a growth position.

Reminders

- 1. Schools may appeal their Norm Day classification counts. The submission deadline for the appeal is September 22, 2017. See Reference Guide REF-1819.15, Norm Day and Classification Reports-Instructions and Schedules of Electronic Capture, for procedures.
- 2. Schools are only allowed to be one (1) teacher over by Week 4. Schools must be on norm by Norm Day.
- 3. Norm Day enrollment may be captured several times after September 15, resulting in multiple versions of the schools' Norm report (i.e., N, N1, N2, or N3). Schools should refrain from making retroactive changes until the final norm capture data is substantiated.

For questions regarding these procedures, please contact your Fiscal Specialist or Fiscal Services Manager.

c: Michelle King Scott Price John Walsh Local District Superintendents Administrators of Instruction Administrators of Operations Vivian Ekchian Sergio Franco Jose Cantu Frances Gipson Diane Pappas

INTEROFFICE CORRESPONDENCE LOS ANGELES UNIFIED SCHOOL DISTRICT Budget Services and Financial Planning Division

TO:	K-12 Principals	DATE:	August 16, 2017
FROM:	Cheryl Simpson, Director Budget Services and Financial Planning Division		
	Vivian Ekchian, Associate Superintendent, Support Office of the Associate Superintendent, Support Ser		

SUBJECT: NORM ENROLLMENT & STAFFING DASHBOARDS

For the 2017-18 school year, two norm dashboards will be available to schools to monitor norm enrollment and norm staffing levels.

Norm Enrollment Dashboard

The Norm Enrollment Dashboard, which launched in 2016-17, helps schools monitor their enrollment and resolve data issues in a timely manner. For the 2017-18 school year, the upgraded dashboard enhances the user experience and improves data transparency. The dashboard displays enrollment counts from the first day of school through Norm Day and provides details of adjustments and warnings as follows:

- Adjustments:
 - o Students with absences of 13 days or more
 - o Age Ineligible students
 - o Duplicated students
 - o Students enrolled in one course
- Warnings:
 - o Students with absences of 10 to 12 days
 - o Unprocessed no shows

Norm Staffing Dashboard

New for this school year, the launching of the Norm Staffing Dashboard will help schools monitor their staffing levels. The dashboard will use adjusted norm enrollment counts from the Norm Enrollment Dashboard to calculate staffing allocations from the first day of school through Norm Day. Specifically, the dashboard will provide daily calculations for the following norm allocations:

- Teacher Positions (breakdown of teacher positions by enrollment grade group and the number of students to gain or lose a teacher position)
- Counselor Positions
- Administrator Positions (Principals, APSCS, and AP)
- Clerical Positions

Depending on the level of access, the Norm Enrollment and Staffing Dashboards will be accessible at the School Campus, Local District, Central Office, or Human Resources level.

It is important to note that the Norm Enrollment and Staffing Dashboards data are preliminary until posted as Final 2017-18 Norm Data by Budget Services. In addition, the dashboards are for General Education Program school resources and does not include resources for the Special Education Program.

Attached is a user guide to access and navigate the Norm Enrollment Dashboard and Staffing Dashboard at the school campus level. For assistance, please contact your Fiscal Specialist or Fiscal Services Manager.

c: Michelle King Alma Peña-Sanchez Scott Price John Walsh Frances Gipson Local District Superintendents LD Administrators of Instruction LD Administrators of Operations Diane Pappas Shahryar Khazei Jose Cantu Sergio Franco Karla Gould Fiscal Services Managers Fiscal Specialists

Quick Start Guide to the Norm Enrollment and Staffing Dashboards for School Users





August 15, 2017





For the 2017-18 school year, two norm dashboards are available to schools to monitor norm enrollment and norm staffing levels:

- Norm Enrollment Dashboard The Norm Enrollment Dashboard was launched in 2016-17 to help schools monitor their enrollments and resolve data issues in a timely manner. For the 2017-18 school year, the dashboard has been upgraded to enhance the user experience and improve data transparency. The dashboard displays classification enrollment counts, adjustment counts, norm enrollment counts, and warning counts from the first day of school through Norm Day.
- Norm Staffing Dashboard New for this school year, the Norm Staffing Dashboard helps schools monitor their staffing levels. The dashboard uses adjusted norm enrollment counts from the Norm Enrollment Dashboard to calculate teacher, administrator, counselor, and clerical allocations from the first day of school through Norm Day.

Information from the Norm Enrollment and Staffing Dashboards is preliminary until posted as Final 2017-18 Norm Data by Budget Services.

This *Quick Start Guide to the Norm Enrollment and Staffing Dashboards for School Users* describes the components of the dashboards and how to navigate them, including these topics:

→	Access the Dashboards	2
→	Navigate the Norm Enrollment and Staffing Subject Page	4
→	How to Use the Navigational Bar	5
→	Icon Glossary	5
→	Navigate the Norm Enrollment Dashboard	8
	→ Norm Enrollment Dashboard Cont'd	9
	→ Norm Enrollment Dashboard Cont'd	.10
→	Navigate the Norm Staffing Dashboard	11
→	Whom to Contact for Support	12





Access the Dashboards

The Norm Enrollment and Staffing Dashboards can be accessed from the home pages of the following websites:

- Budget Services and Financial Planning Division <u>https://achieve.lausd.net/Page/431</u>
- School Fiscal Services Division https://achieve.lausd.net/Page/794
- Human Resources https://achieve.lausd.net/hr
- 1. On the web page, click the link to the **Norm Enrollment and Staffing Dashboard**. **Note:** The School Fiscal Services Division website is shown in the example below.

Skip navigation 🚼 Select Lang	uage 🛛 🔻	SUPERINTENDENT	BOARD OF EDUCATION	SIGN IN
	eles Unified School District in LAUSD	can't find so	mething?	
Home About LAUSI	Employment Find a School	Offices	Quick Link	s 🔹
School Fiscal Services Home About Us Contact Us Contact Us Contact Vs Contact Vs Co	Welcome to the School Fiscal Services website! Mission Statement The mission of the School Fiscal Services Branch is fiscal and business services to schools to allow the administrators to focus on the instructional program	school site	Budget Transparer FY Report Edition 2017 ‡ Select Report Spending Report Spending Report Fiscal Year 18	\$
	Quick Links			
	Budget Maintenance FY 2017-18 Budget Development FY 2017-18		Norm Enrollment Staffing Dashboard	
	Customer Service Survey School Fiscal Services is dedicated to providing our with excellent customer service. Let us know about clicking on the link below and completing our Custo	your experience by	Norm Enrollment & Staffing Dashboards	

2. Log into Focus by entering your full LAUSD email address (including @lausd.net) and your single sign on (SSO) Password. Then, click Sign In.

SUNIFIED SCAOOODISTRICY BOT BOT DE TRICY
Sign in with your organizational account
komeone@example.com Password
Sign in Sign in Enter your full LAUSD email address and password to Log In. e.g (msmith@lausd.net, mary.smith@lausd.net)





3. After logging in, you will be taken to the Norm Enrollment and Staffing Subject Page. At the bottom of the page under **Operational Dashboards**, click the name of the dashboard to open it, either **Norm Enrollment Campus View** or **Norm Staffing Campus View**.

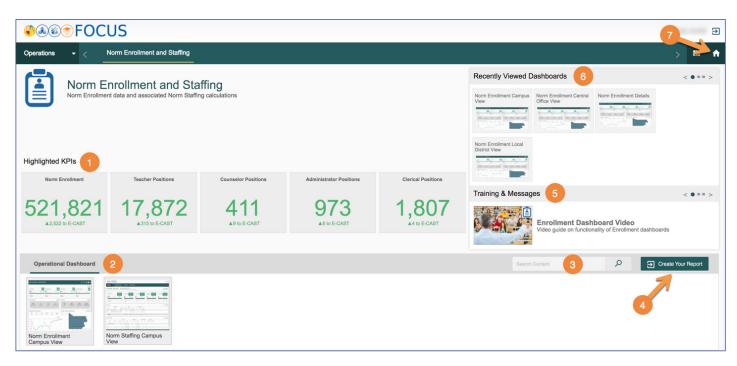
€ €© FOCUS □								
Operations - < Nor	m Enrollment and Staffing					>		A
Norm Enrollment and Staffing Recently Viewed Dashboards Norm Enrollment data and associated Norm Staffing calculations Norm Enrollment Carely Highlighted KPIs Norm Enrollment Local Date (Simplement Local Date)								Λ
Norm Enrollment	Teacher Positions	Counselor Positions 411 A9 to E-CAST	Administrator Positions 973 A8 to ECAST	Clerical Positions	Training & Messages Traini		< • • •	>
	n Staffing Campus				Search Contant 🔎 🥑 C	Greate Your	Report	





Navigate the Norm Enrollment and Staffing Subject Page

The purpose of the Subject Page is to provide a list of all available dashboards within the subject, as well as the related metrics to which users should pay attention.



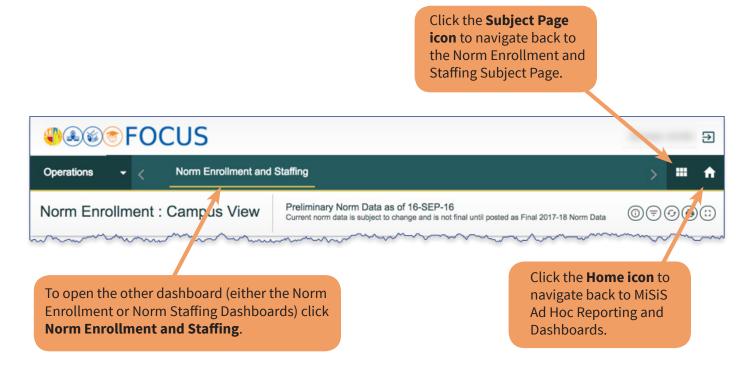
#	DESCRIPTION
1	In the Highlighted KPIs section, review metrics related to the selected subject.
2	In the Operational Dashboards section, click Norm Enrollment Campus View or Norm Staffing Campus View to open the dashboards. (Note: Users will only see the dashboards to which their role grants access).
3	Use the Search Bar to search the entire application.
4	Click Create Your Report to create one from scratch.
5	Watch training videos or review job aids and release notes in the Training & Messages section.
6	Access the dashboards you visit most often in the Recently Viewed Dashboards section. Click the arrows to scroll through the list. (Updated nightly)
7	Click the Home icon to return to MiSiS Ad Hoc Reporting and Dashboards.





How to Use the Navigational Bar

The navigational bar can be found at the top of the screen on the Norm Enrollment and Norm Staffing Dashboards.



Icon Glossary

Focus displays many icons throughout the application, with the majority in toolbars. Both dashboards consist of multiple sets of toolbars. One toolbar controls the entire dashboard, located at the top right corner of the screen, and there are other toolbars throughout the dashboard that control each component individually. See the image below for an example, and refer to the next page for definitions of each tool icon on the dashboards.

See FOCI	JS				This toolba	controls	Ð
Operations - < N	lorm Enrollment and Stat	fing			the whole da		> 🖬 🕇
Norm Enrollment : Ca		reliminary Norm Data as of 16 urrent norm data is subject to change	6-SEP-16 e and is not final until posted as Final 2	2017-18 Norm Data			07080
							1605
Norm Enrollment	Current 921	Norm GEN ED Enrollment	Current 847	Norm SDP Enrollment	Current 55	Norm Expanded TK Enrollment	Current 19
921 Enrollment Classification Report	0 Enrollment Adjustment	847 Enrollment Classification Report	0 Enrollment Adjustment	55 Enrollment Classification Report	0 Enrollment Adjustment	19 Enrollment Classification Report	0 Enrollment Adjustment
School Year 2016-2017		School Year 2016-2017		School Year 2016-2017		School Year 2016-2017	
Enrollment Adjustments			0000	Other Information) (Warnings		1000
O Absence [13 Days or more]	O Age Ineligible	0 Duplicates	O Enrolled in One Course	103.48%	Absence	2 [10 to 12 Days] Tri Un	processed No Shows
Enrollment Trending View				i@@	by Gr. de / Ethnicity View	v	()ØØ 7 06
				contro	se toolbars ol the related oonent only.		





ICON	HOVER TEXT	ACTION PERFORMED
€	Logout	Logout of Focus.
***	Return to Subject Page	Return to the Subject Page you were previously on.
A	Return to Welcome Page	Return to the Welcome Page.
	Info (Dashboard Tool- bar)	View help information related to the current dashboard.
=	Filter (Dashboard Toolbar)	Reveal options for modifying the data displayed on the dashboard. Use the Filters to narrow the set of students displayed in the dashboard. Available filters vary by dashboard.
	Refresh (Dashboard Toolbar)	Refresh the data on the dashboard.
	Print (Dashboard Tool- bar)	Print the dashboard as it is currently displayed on the screen.
	Full Screen	Remove the header and display the dashboard full screen.
i	Info (Component Tool- bar)	View help information for the component.
(C)	Refresh (Component Toolbar)	Update the data in the component, retaining all filters applied.
\bigtriangledown	Maximize	Display the component on the entire browser screen.
_	Filter (Component Toolbar)	Reveal options for modifying the display of the component; click a filter name to display the list in a different configuration. Available filters vary by component.





ICON	HOVER TEXT	ACTION PERFORMED
	Export	Export the component to an Excel, CSV, or PDF file.
ē	Print (Component Toolbar)	Print the component.
	Sort	Toggle between sorting the list in the component from best to worst or worst to best.
\swarrow	Minimize	Minimize the component to display the full dashboard again.



Navigate the Norm Enrollment Dashboard

The Norm Enrollment Dashboard captures daily enrollment data and applies adjustments to the data to arrive at the norm enrollment used for staffing schools.

Note: Data on the dashboard is defaulted to the latest capture date unless the dashboard is filtered for a different date. Use the dashboard toolbar to filter the dashboard for another capture date.

Use the **dashboard toolbar** at the top of the page to control the whole dashboard, or use a **component toolbar** to control only that component. For more info, see page 5.

€ Section 1	Description: Sector						
Operations - < Nor	m Enrollment and Staff	ing					> = 🕈
Norm Enrollment : Can		eliminary Norm Data as of 16-SEF rrent norm data is subject to change and is		2017-18 Norm Data			
Norm Enrollment	Current 921	Norm GEN ED Enrollment	Current 847	Norm SDP Enrollment	Current 55	Norm Expanded TK Enrollment	Current 19
921 Enrollment Classification Report	Enrollment Adjustment	847 Enrollment Classification Report	O Enrollment Adjustment	55 Enrollment Classification Report	C Enrollment Adjustment	19 Enrollment Classification Report	0 Enrollment Adjustment
School Year 2016-2017		School Year 2016-2017		School Year 2016-2017		School Year 2016-2017	
Enrollment Adjustments	~~~~~~		0000	Other Information () () ()	Warnings	······	0000

Click a **performance summary** to filter the dashboard to display only the data in that summary. See below fo descriptions of all performance summaries.

PERFORMANCE SUMMARY	DESCRIPTION
Norm Enrollment	Count of students enrolled from Grade TE (Expanded Transitional Kindergarten) to Grade 12, including Special Day Program (SDP) students.
Norm GEN ED Enrollment	Count of students enrolled from Grade TK to Grade 12, excluding Special Day Program (SDP) and Expanded TK students (TE).
Norm SDP Enrollment	For Elementary, this is the count of students enrolled in Special Day Program classes. For Secondary, this is the count of students whose "Percent Outside General Ed" is 50% or more.
Norm Expanded TK Enrollment	Count of students enrolled in Grade TE

Each tile has three components:

- **1.** Enrollment Classification Report Enrollment counts from the classification report
- 2. Enrollment Adjustments Enrolled students to be deducted from Enrollment count. This is the sum of all adjustments: Duplicates, Absences, Enrolled in 1 course, and Age Ineligible
- **3.** Norm Enrollment Count of students enrolled from Grade TE to Grade 12, including Special Day Program students (SDP) minus total Enrollment Adjustments





Norm Enrollment Dashboard Cont'd

See below for descriptions of all performance tiles.



day of school through Norm Day.

level for the selected capture date.

Enrollment Adjustments

Enrollment adjustments are applied to the classification enrollment counts, which include the following:

PERFORMANCE TILE	DESCRIPTION	
Absence [13 Days or more]	Students with absences of 13 days or more from the enrollment date through Norm Day	
Age Ineligible	Students enrolled as Kindergarten (K) or Transitional Kindergarten (TK) but turn 5 years old after December 2, 2017 or students enrolled as Expanded Transitional Kindergarten (TE) but turn 5 years old after June 30, 2018	
Duplicates	Students who have more than one enrollment record	
Enrolled in One Course	Students enrolled in one course only	

Other Information

PERFORMANCE TILE	DESCRIPTION
E-Cast %	Percentage of total norm enrollment to total E-CAST enrollment

Warnings

PERFORMANCE TILE	DESCRIPTION
Absence [10 to 12 Days]	Students with absences of 10-12 days from the enrollment date through Norm Day. These students are within 1-3 additional absences of being deducted from the enrollment count.
Total Unprocessed No Shows	Students flagged as no show in MiSiS by a school but the no show cannot be processed by the system because the students have a record of attendance, etc.





Norm Enrollment Dashboard Cont'd

The **School Details Report** provides a summary of the classification enrollment, adjustments, and the net or norm enrollment for each school on the campus (that is, home school, magnet center, other learning center, or dual language center). School Details are available for each of the following performance items:

- Enrollment Details
- Absence Days 13 or More
- Age Ineligible
- Duplicate Enrollment
- Enrolled in One Course
- E-CAST %
- Warning: Absence [10 to 12 Days]
- Warning: Total Unprocessed No Shows

		different perform	ance items.					
			man		~ ~ ~ ~ ~	~ ~	~~~	
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chool Deta	ails			Absence	e Days 13 More Age Ineligible Dupl Enrol	icate Enrolled in Iment Cours	One E-Cast	% Warning Absence 10 Warning Unproces to 12 Days No Shows
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							0.01202 - 23	()@Ø@
orm Enroll		School Name	School Cost Center	School Number	School Type Description	Enrollment		
LD	Campus Name	School Name	School Cost Center	School Number	School Type Description	Enrollment	Adjustment	Norm Enrollment
	Campus Name 107th St El	107th Street Elementary	1585701	5857	Elementary School	836	0	836
LD	Campus Name							836

The **Student Details Report** provides a list of students enrolled at each school on the campus and displays any applicable adjustments or warnings for each student. The Student Details will only be displayed when a school is selected from the School Details. Student level details are available for each of the following performance items:

- Enrollment Details
- Total Adjustments
- Norm Enrollment
- Absence Days 13 or More
- Age Ineligible
- Duplicate Enrollment
- Enrolled in One Course
- Warning: Absence 10 to 12 Days
- Warning: Unprocessed No Shows

Click these buttons to switch between the different **performance items**.

tudent Det	ails							Enrolime Detaile	nt Total Adjustmen	nts Enrollment	Absence Days 13 or More	Age Ineligible	Enrollment	Enrolled in One Course	Warning Absence 1 to 12 Days	0 Warning Unprocesse No Shows
orm Enroll	ment - (# of Students:	836)														
LD	Campus Name	School Name	School Cost Cent	District ID	Full Name(LNF)	Age	Grade Level	Master Plan Progi	Absent Days	Room Num Code	Teacher Employe	Teacher(LNF)	Student Primary F	Student Additiona	SDP Status Flag En	oliment Date
S	107th St El	107th Street Elementary	1585701			9	02	EI	1	41		-	White	No Data	N 8/	6/2016
s	107th St El	107th Street Elementary	1585701			9	02	EI	1	42			White	No Data	N 8/	6/2016
S	107th St El	107th Street Elementary	1585701			9	02	EI	0	42			White	No Data	N 8/	6/2016
s	107th St El	107th Street Elementary	1585701			11	04	No Data	0	35			White	No Data	Y 8/	6/2016
s	107th St El	107th Street Elementary	1585701			9	02	No Data	2	37			African Americar	No Data	N 8/	6/2016
s	107th St El	107th Street Elementary	1585701			12	05	No Data	0	13			White	No Data	N 8/	6/2016
s	107th St El	107th Street Elementary	1585701			7	00	No Data	5	46		:	African Americar	No Data	Y 8/	6/2016
s	107th St El	107th Street Elementary	1585701			12	05	No Data	1	13		-	White	No Data	N 9/	/2016
s	107th St El	107th Street Elementary	1585701			12	05	No Data	0	13		-	White	No Data	N 8/	6/2016
s	107th St El	107th Street Elementary	1585701			10	03	No Data	5	28			White	No Data	N 8/	6/2016
		Previous					Page	1 of 84							d m	

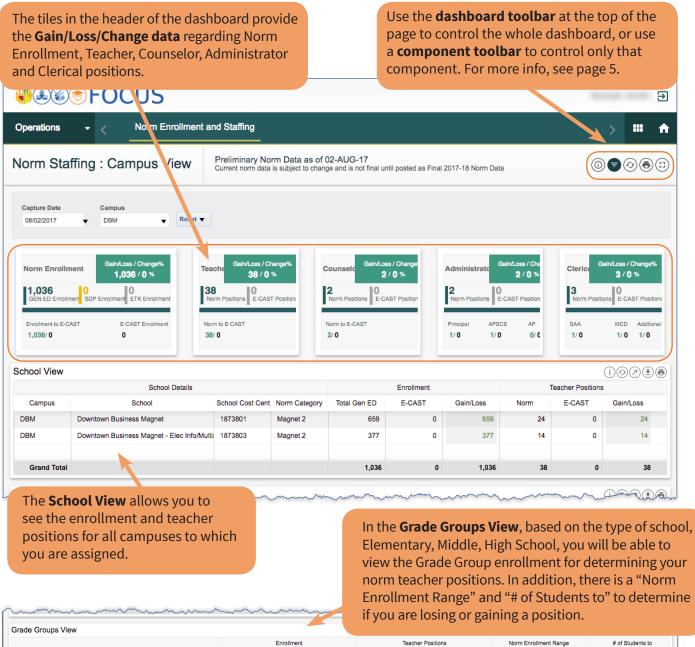
Click **Next** and **Previous** to scroll through the pages on the report.



# Navigate the Norm Staffing Dashboard

The Norm Staffing Dashboard includes a comparison of ECAST with the selected capture date for student enrollment and staffing allocations. This dashboard uses adjusted norm enrollment counts from the Norm Enrollment Dashboard to calculate teacher, administrator, counselor, and clerical allocations from the first day of school through Norm Day.

**Note:** Data on the dashboard is defaulted to the latest capture date unless the dashboard is filtered for a different date. Use the dashboard toolbar to filter the dashboard for another capture date.



		Enroliment		1	Teacher Positions		Norm Enrollr	ment Range	# of Stu	dents to
Grade Group	Total Gen ED	E-CAST	Gain/Loss	Norm	E-CAST	Gain/Loss	Min	Max	Lose Position	Gain Posit
9 to 12	659	658	1	24	24	0	657	685	3	
9 to 12	377	377	0	14	14	0	374	401	4	
						-				
		P	age 1	of 1				Next		
	9 to 12	9 to 12 659	Grade Group         Total Gen ED         E-CAST           9 to 12         659         658           9 to 12         377         377	Grade Group         Total Gen ED         E-CAST         Gain/Loss           9 to 12         659         658         1	Grade Group         Total Gen ED         E-CAST         Gain/Loss         Norm           9 to 12         659         668         1         24           9 to 12         377         377         0         14	Grade Group         Total Gen ED         E-CAST         Gain/Loss         Norm         E-CAST           9 to 12         659         658         1         24         24           9 to 12         377         377         0         14         14	Grade Group         Total Gen ED         E-CAST         Gain/Loss         Norm         E-CAST         Gain/Loss           9 to 12         659         658         1         24         24         0           9 to 12         377         377         0         14         14         0	Grade Group         Total Gen ED         E-CAST         Galin/Loss         Norm         E-CAST         Galin/Loss         Min           9 to 12         659         658         1         24         24         0         657           9 to 12         377         377         0         14         14         0         374	Grade Group         Total Gen ED         E-CAST         Gain/Loss         Min         Max           9 to 12         659         668         1         24         24         0         667         685           9 to 12         377         377         0         14         14         0         374         401	Grade Group         Total Gen ED         E-CAST         Gain/Loss         Mm         Max         Lose Position           9 to 12         659         658         1         24         24         0         657         685         3           9 to 12         377         377         0         14         14         0         374         401         4           9 to 12         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0         9.0



# Whom to Contact for Support

### For questions about the Norm Enrollment Dashboard:

QUESTIONS OR ASSISTANCE NEEDED	WHOM TO CONTACT
Assistance on where to find the links and other information on Norm Enrollment Dashboard.	Fiscal Specialists assigned to your school
Age Ineligible students	Early Childhood Education - Telephone: (213) 241-0415:LD EastRanae Amezquitaramezqui@lausd.netLD NortheastMartha Borquezmlb6470@lausd.netLD SouthIfetayo Ewingpatricia.yeldell@lausd.netLD WestDr. Cherise Ropercherise.roper@lausd.netLD NorthwestDesiree De Bond Vargasdesiree.debond@lausd.netLD CentralDr. Patricia Yeldellpatricia.yeldell@lausd.net
Regarding % of program time outside General Education	Local District LRE Specialists assigned to your school
Secondary students enrolled in one course; Students enrolled but not scheduled in any classes	School Counselor

### For questions about the **Norm Staffing Dashboard**, please contact the Specalist(s) in your Local District:

LOCAL DISTRICT	SPECIALIST	PHONE NUMBER	EMAIL ADDRESS
CENTRAL	WILLIAM MASIS	(213) 241-4580	william.masis@lausd.net
EAST	ELISE CHO	(213) 241-4193	esc8642@lausd.net
	EDWARD SALAZAR	(213) 241-4193	exs3827@lausd.net
NORTHEAST	DEBRA DILLARD	(213) 241-4950	debra.dillard@lausd.net
NORTHWEST	MIGUEL GARZA	(213) 241-6102	miguel.garza@lausd.net
SOUTH	CAROLYN CHANG	(213) 241-4550	cchang@lausd.net
	DARVINA BRADLEY	(213) 241-2091	darvina.bradley@lausd.net
WEST	KAREN CASTRO	(213) 241-5436	karen.castro@lausd.net
	MICHAEL THOMPSON	(213) 241-2533	michael.a.thompson@lausd.net
SUPPORT SERVICES	OSCAR HERNANDEZ	(213) 241-6923	oherna2@lausd.net
SPECIAL ED/ ITINERANTS/PSA	CAROL SHIMIZU	(213) 241-2505	cms6440@lausd.net





- For questions about technical issues, such as...School does not show in drop-down menu
  - No data found •
  - Access denied to the dashboard •

MiSiS Help Desk (213) 241-5200 Option 5, then option 2



TITLE:	Cricis Droport drops, Doctoring and Docovery	ROUTING
111LE:	Crisis Preparedness, Response and Recovery	All Employees
NUMBER:	BUL-5800.0	All Locations
<b>ISSUER:</b>	Thelma Meléndez de Santa Ana, Ph.D. Chief Executive Officer Office of Educational Services	
DATE:	October 12, 2015	
POLICY:	The Los Angeles Unified School District (LAUSD) is c safe, civil and secure school environment, which includ procedures. This policy is applicable to all schools, Dist activities, and in all areas within the District's jurisdicti	es crisis response trict and school-related
MAJOR CHANGES:	This Bulletin replaces BUL-962.1 <i>Organizing for Crisis</i> subject issued by the Office of the Chief Operating Office	
PURPOSE:	The purpose of this Bulletin is to outline administrative for responding to crises that may impact the school com	0 1
BACKGROUND:	School crises can result in significant human and fiscal the learning environment. Crisis preparedness, response educational setting are crucial in restoring a safe and he These efforts promote resiliency and a sense of self-effi school community stakeholders. Providing effective cri interventions can mitigate negative social-emotional co- period of school disruption as well as restore safety and community to promote attendance, academic achieveme	e and recovery efforts in the althy learning environment. acacy for students, staff and sis management and nsequences, reduce the security to the school
<b>GUIDELINES</b> :	The following guidelines apply:	
	I. <b>DEFINITIONS</b> School Crisis A school crisis is a sudden, unexpected, or unantic can pose a safety threat or disrupts the school day learning, attendance and behavior. Common react include shock, confusion and fear. Although indiv or other school community members may experie school crises can have a broad and immediate imp	, interfering with teaching, ions to a school crisis may vidual students, staff, families nce each crisis differently,

• An accident on or near the school grounds

adults. Examples of crises that may impact schools include:

- A violent incident at or near school
- The death of a student, staff or one of their family members by suicide or



trauma

- The terminal illness of a student or staff member
- A natural disaster
- An act of terrorism

#### Trauma

Trauma refers to an event or a situation where an individual fears for their life. In addition, they could have been seriously injured, witnessed violence, or tragically lost a loved one. Exposure to this type of trauma overwhelms the ability of that individual to cope.

#### **Psychological First Aid (PFA)**

PFA is an evidence-informed modular approach to help children, adolescents, adults and families in the immediate aftermath of traumatic events, disasters and terrorism. PFA is designed to reduce the initial distress caused by these stressful events and to foster short-and long-term adaptive functioning and coping amongst students, staff and parents/guardians.

#### II. RESPONSIBILITIES OF DISTRICT EMPLOYEES

All District employees are expected to:

- Adhere to the Crisis Preparedness, Response and Recovery (CPRR) policy.
- Respond to crisis incidents.

#### A. Administrator/Designee must:

- 1. Establish a safe, civil and secure school environment.
- 2. Establish a multi-disciplinary School Site Crisis Team, in accordance with the Safe School Plan (SSP), Volume 3.
- 3. Ensure that the CPRR policy and all applicable protocols (see Section III) are implemented.
- B. Local District (LD) Administrators must:
  - 1. Be responsible for enforcing the CPRR policy.
  - 2. Establish a multi-disciplinary LD Crisis Team to provide support to schools, as needed.
  - 3. Designate LD staff to ensure the implementation of this policy and provide guidance, training and support, as needed, to the school site team.
- C. District Office Staff must:
  - 1. Support this policy by assisting schools with consultation, training and support, as needed.
  - 2. Provide annual training to LD Crisis Teams and support training to schools sites at the LD level.
  - 3. Align this policy with related District initiatives.



### III. MULTI-TIERED CRISIS RESPONSE TEAM MODEL

There are three tiers of crisis response: school site, local district and District office. The basic structure of the multi-disciplinary support teams on all three tiers should be similar in their composition and incorporate District staff with experience in various areas of crisis. Crisis response begins at the school site level; the scope, severity and impact of an incident may activate the local district, District office, or a combination thereof (see Attachment A, Multi-Tiered Crisis Response Flow Chart).

A. Tier I: School Site Crisis Response

School site crisis teams are responsible for initiating crisis response, assessing the range of services needed, and providing direct intervention services. The school site crisis team determines if there is a need for additional assistance from the local district crisis team. The school site crisis team may be activated as part of the Incident Command System (ICS) Team during an emergency or disaster, or may be activated as a stand-alone team, depending on the incident.

B. Tier II: Local District Crisis Response

The school site administrator/designee contacts the LD Operations administration for support and assistance if the crisis response required is beyond the scope of what the school site crisis team can provide. Assistance from the LD crisis response team includes: consultation, providing direct intervention services, assistance with communications and memos, and guidance regarding strategies for recovery in the aftermath of the critical incident.

C. Tier III: District Office Crisis Response

In collaboration with the LD Operations administration, the school site administrator/designee determines if there is a need for support from the central crisis response team. Assistance from the District office crisis response team includes: consultation, providing direct intervention services, assistance with communications and memos, and guidance regarding strategies for recovery in the aftermath of the critical incident.

### IV. TIER I: SCHOOL SITE CRISIS RESPONSE

The following are general preparedness, response and recovery protocols for the administrator/designee to implement during any crisis in a school, at District and school-related activities, and in all areas within the District's jurisdiction.

- A. Preparedness
  - 1. Establish a school site crisis team.

In accordance with the SSP Volume 3, school site crisis team members



should be comprised of school staff, such as administrators and out-ofclassroom support staff. Schools on multi-track schedules should include staff from all tracks. School site crisis team composition will vary by school and must be staffed by District personnel only.

Staff on the school site crisis team should be informed of their roles and have opportunities to participate in preparedness activities. In accordance with REF-5511*Safe School Plans Update*, the SSP Volume 3 School Site Crisis Team Chart should be reviewed and updated on the Safe School Plan Creator online throughout the school year if there are any changes in staff (see Attachment B, School Site Crisis Team Chart for a template).

- 2. Schedule regular school site crisis team meetings. School site crisis teams should meet at least quarterly to review protocols and procedures regarding preparedness, response and recovery. School site crisis team meetings should be documented by maintaining agendas and sign-in sheets. Meetings should include the development of comprehensive crisis response and recovery plans that:
  - a. Define the roles of the school site crisis team members and communicate this information with other staff at the school site (i.e., staff that are not identified on the school site crisis team, such as teachers, clerical, new, substitute, before and after-school staff, and volunteers).
  - b. Identify common types of crises and disasters that may impact schools and develop strategies for responding appropriately to re-establish the safety and security of the school site.
  - c. Discuss possible locations on the school site to provide crisis response services, such as psychological triage, assessment and reunification, utilizing the areas identified in the Safe School Plan, Volume 2.
  - d. Provide/coordinate staff development and training on identified topics (e.g., Psychological First Aid, immediate and long-term recovery, traumatic grief, the impact of traumatic events on students, adults and school climate, and self-care). For support with staff development and training, contact LD Operations administration, or School Mental Health, Crisis Counseling and Intervention Services at (213) 241-3841.
  - e. Develop strategies to mitigate long-term impact on student mental health, well-being and academic achievement by re-engaging students in the learning process.
  - f. Identify school and community-based resources.



B. <u>Response</u>

The following are general procedures for the administrator/designee to respond to crisis situations at the school site. Refer to Safe School Plan, Volume 2 for protocols regarding specific types of emergencies. (See Attachment C, School Site Crisis Response Action Plan Checklist, for an abbreviated version of the general procedures described below.)

- 1. Ensure Campus/Office Safety
  - a. Call 911 for immediate, emergency life threatening situations.
  - b. Call Los Angeles School Police Department (213) 625-6631 or local law enforcement for assistance at the school site or school related activity.
  - c. Secure site and implement lockdown, if necessary.
  - d. Activate the ICS team, as needed.
  - e. For assistance and consultation, contact LD Operations administration or School Mental Health, Crisis Counseling and Intervention Services at (213) 241-3841.
- 2. Determine Facts

Consider some of the following questions when gathering information to determine the appropriate response for the situation:

- a. What happened?
- b. Who was involved?
- c. How were they involved?
- d. How did it happen?
- e. Where and when did it happen?
- f. What caused the crisis?
- g. What is the condition of those involved?
- h. Other relevant sources of information (e.g., school staff, parents/guardians, local law enforcement, medical facilities)?
- 3. Notify
  - a. LD Operations administration as soon as feasible.
  - b. Administrator/designee of co-located schools.
  - c. Administrator/designee of other school sites that could be affected by the crisis.
  - d. Other offices, as appropriate (see the Assistance section at the end of this bulletin for a list of relevant LAUSD offices).
  - e. Document the incident in the Incident System Tracking Accountability Report (iSTAR) as soon as practical, and update as necessary.
- 4. Assess

The school site crisis team meets to assess the impact and severity of the incident and determine the level of crisis response needed. Their assessment will guide the response and recovery methods.



Variables to consider when assessing the impact of the crisis include:

- a. Type of incident
- b. Number of students and staff that might be affected
- c. Emotional proximity to the crisis incident, including the relationship of the involved individual(s) to the school community. The impact to the school may be affected by the degree to which the individual(s) were active in the school community.
- d. Physical proximity to the crisis incident
- e. History of other crises at the school or for those involved in the current crisis
- f. Time the crisis incident occurred (e.g., during school hours, after school, weekend, holiday)
- g. School and community resources available
- 5. Develop Action Plan

Crisis response and interventions will be determined by the impact and severity of the incident. The action plan developed by the team should be documented and managed by the school site administrator/designee. (Refer to Table 1. Action Plan for crisis response considerations.)

### Table 1. Action Plan

Action Type	Crisis Response Considerations
Communication	In accordance with the SSP Volume 2, the school site incident commander (usually the principal or designee) takes charge of the crisis incident, verifies facts, notifies other offices, and coordinates crisis response services. The school site incident commander collaborates with LD administration to prepare communications for parents, LD and District office. The public information officer (PIO) provides feedback and edits regarding communications, prepares public statements and manages media requests. (See Attachment D, Communication with Staff, Students, Parents/Guardians for a detailed checklist of communication protocols.)
	<ol> <li>Contact family to offer support and obtain consent.         <ul> <li>Identify a staff member to serve as the liaison for the family. Limiting the number of people who contact the family helps guard against further exacerbating an already stressful time for the family.</li> <li>Liaison should contact family members of the crisis victim(s) to gather/confirm information, obtain consent regarding what information may be shared, and identify needs for support and resources. If the victim is a minor, ensure contact with the parent/guardian.</li> </ul> </li> </ol>



<ul> <li>c. If an incident involves the death of a student, be sure to remove the name of the deceased student from the school's call out system, including Blackboard Connect and attendance checks, to prevent family members from receiving a call.</li> <li>2. Know the facts. Clarify facts and determine what information is to be shared with students, parents/community, staff, media</li> </ul>
and social media. (Refer to Section X. Confidentiality and Retaliation.)
3. Collaborate with law enforcement. When the incident involves a crime or an ongoing investigation, it is crucial to maintain communication with LASPD or other local law enforcement incident command teams. Obtain guidance from local law enforcement regarding how to proceed so as not to interfere with a criminal investigation. (See Attachment E, Collaboration with Law Enforcement When a School Bacomes a Crime Scene or Closed Area )
<ul> <li>Becomes a Crime Scene or Closed Area.)</li> <li>4. Share information. Determine how information will be shared (e.g., staff meetings, parent meetings, letters, Blackboard Connect, classroom discussions).</li> </ul>
<ol> <li>Develop a script.</li> <li>Collaborate with the LD administration to develop and disseminate scripts for teachers, staff memos, parent/guardian letters, and Blackboard Connect messages. For samples and templates of scripts, visit http://ccis.lausd.net.</li> </ol>
<ul> <li>6. Collaborate with the Office of Communications. When an incident is likely to or does receive media attention, the administrator/designee or identified communications/media person should contact the Office of Communications (213) 241-6766 for assistance. (See Attachment F, Collaboration with Office of Communications.)</li> </ul>
<ol> <li>Prepare staff. Information distributed to teachers and before and after- school staff may include a script regarding the incident, tips on how to support impacted students, and crisis counseling referral procedures for students and staff in need of additional support.</li> </ol>



Logistics/ Operations	The following logistics/operations actions are options for consideration. (See Attachments G-J for templates of sign-in sheets, referral forms, and crisis counseling logs to be used when responding to crisis situations.)
	<ol> <li>Determine the number of crisis responders needed.         <ul> <li>a. The number of crisis responders needed depends on the extent of the impact to the school community. For example, if students, staff and parents/guardians are all impacted, it may be necessary to have dedicated crisis responders for each group.</li> <li>b. Consider the following factors when selecting crisis responders:                 <ul></ul></li></ul></li></ol>
	being utilized by the affected individual(s). c. Language and cultural needs of the school community being served.
	<ol> <li>Assess operational functions of the impacted school and implement temporary modifications to:         <ul> <li>a. Bell schedule</li> <li>b. Transportation services</li> <li>c. Food services</li> <li>d. Substitutes for classroom coverage for impacted teachers</li> <li>e. Safety/security - contact the Los Angeles School Police Department for additional support</li> </ul> </li> </ol>
	<ol> <li>Confirm procedures and designated locations for crisis response activities, as indicated in Safe School Plan, Volume 2, for the following:         <ul> <li>a. Incident Command Center</li> <li>b. Communication Center</li> <li>c. First Aid</li> <li>d. Police Interviews/Investigations</li> <li>e. Witnesses or others waiting to be interviewed</li> <li>f. Triage/Crisis Counseling</li> <li>g. Parent/Student Reunification</li> </ul> </li> </ol>



	h. Parent Center
	i. Media Area/Center
	4. Identify separate locations for triage and crisis
	counseling for students, staff and parents/guardians.
	5. Follow reunification procedures in Safe School Plan,
	Volume 2. Establish procedures for communication
	(face-to-face or by phone) with the parents/guardians of
	students who may have been exposed to, witnessed, or
	were interviewed by law enforcement regarding the
	incident.
	6. Limit exposure to trauma by routing individuals away from crime scenes, managing media, and monitoring
	adult conversations.
	7. Plan accommodations for students and/or staff who have
	access or functional needs (e.g., limited mobility,
	language, cognition or emotional challenges).
Psychological	Psychological triage is the process of assessing and
Triage/Crisis	prioritizing immediate needs, in addition to determining
Counseling	appropriate interventions for students, staff or parents/guardians based on the severity of their condition
	after a crisis has occurred.
	1. Triage students, staff and other school community
	members to determine counseling needs.
	2. Determine individual needs, based on physical and
	emotional proximity to the event, previous trauma/loss,
	or current coping skills.
	3. Provide individual and group crisis counseling services,
	including Psychological First Aid, classroom
	interventions, and staff presentations.
	4. Refer to District and/or community based resources, as needed. Use Attachment K, Parent Authorization for
	Release/Exchange of Information, as needed.
	5. Document students receiving crisis counseling services
	to ensure appropriate follow-up (see Attachment L,
	Crisis Management Spreadsheet draft sample; for an
	electronic version go to http://ccis.lausd.net under Crisis
	Response).
Incident	In the offermenth of origin responses LOC/otherstations is
Incident Debriefing	In the aftermath of crisis response, ICS/school site crisis teams should discuss critical components of response.
Dentiening	Incident debriefing provides opportunities for learning and
	improving practice. Additionally, debriefs help mitigate
	compassion fatigue by allowing crisis team members to



	process the incident and its impact on them as responders, as well as the school community. During incident debriefing, the following actions should be considered:
	<ol> <li>Review actions of the day.</li> <li>Review the status of students and identify those who may need follow-up or additional services.</li> <li>Identify effective components of crisis response and areas for improvement.</li> <li>Plan for follow-up actions – next day/week/month.</li> <li>Develop prevention/mitigation strategies for future incidents, including staff development/training.</li> </ol>
Documentation	<ol> <li>Document the incident in iSTAR as soon as practical. Update actions taken, as necessary.</li> <li>Documentation files, including sign-in sheets, referral forms, student counseling forms and logs, should be maintained by the administrator/designee in a confidential location.</li> </ol>
Important Considerations	<ul> <li>The following are important action items for consideration:</li> <li>1. <u>Social Networking</u> Students, staff, parents/guardians and other community members often share information and feelings on social media sites. Such postings may not be accurate or appropriate. Considerations in regards to social networking include: <ul> <li>a. Encourage parents/guardians to monitor Internet postings regarding the crisis.</li> <li>b. Encourage students to limit their time on social media during the crisis. Social networking sites may contain graphic images of an incident that can distress rather than comfort students.</li> <li>c. Social networking sites may contain rumors, inaccurate information and inflammatory comments. Such messages may need to be addressed. In some situations, postings may warrant notification to parents and/or law enforcement (see BUL-5688.0 <i>Social Media Policy for Employees and Associated Persons</i>, February 1, 2012).</li> </ul> </li> </ul>
	2. <u>School Events</u> It is important to acknowledge that as the school community continues to heal, some students may experience a resurgence of grief during significant



	events, such as prom, graduation, birthdays or the anniversary of the incident. Such events may require planning for additional considerations and resources.
3.	<ul> <li><u>The Deceased Student's Classrooms and Work</u></li> <li>When a student dies, there are many places and spaces that hold memories, such as the empty chair that the student used or the student's work posted on classroom walls and hallways. Removing these items too quickly might trigger feelings such as anger, confusion or sadness among the students and staff. Some considerations in the aftermath of the death of a student are:</li> <li>a. On the first school day following the death, an administrator/designee and mental health crisis team member should check in with each class in which the student was enrolled.</li> <li>b. Replacing or moving the deceased student's seating should not be done hastily. Consider doing so after the services for the student, or at an agreed upon time with other teachers and/or students.</li> <li>c. Removing student work from the walls should be done when all the work is being replaced. Consider offering the work to the family.</li> </ul>
4.	<u>Memorialization</u> In the event of a crisis related to a death, it is not uncommon for students/community members to initiate a memorial at or near the school site. The administrator/designee should offer guidelines for a meaningful, safe approach to acknowledge the loss. Schools should strive to treat all deaths that impact the school community in the same way. Memorials or dedications for an individual who has died should not glamorize or romanticize either the individual or the death. For a detailed description of considerations for memorials, see Attachment D, Communication with Staff, Students, Parents/Guardians.
5.	<u>Fundraising</u> It is best practice for fundraising to occur off campus and not be associated with District or school officials. Any fundraising activities must comply with District policy (Board Rules 1251, 1255, 1288, and 2525; <u>BUL-1633 dated March 29, 2005</u> ). The family of the



deceased may choose to initiate a private fundraising
activity, such as an online fundraising account.

C. Recovery

Recovery planning begins at the preparedness phase of crisis response. The effectiveness of recovery efforts depends on pre-planning and developing partnerships with community agencies that can provide follow-up services as needed. Recovery entails planning for the structural, business/fiscal, academic, psychological, and physical needs of the school community. The goal of social-emotional recovery is to promote coping and resiliency for students, staff, and parents/guardians.

The ongoing recovery phase is designed to assist students, staff, and their families in the healing process and to restore educational operations in school. As the initial effects of a crisis subsides, it is important for the school site crisis team to continue to assess the ongoing effects of the crisis and modify the plan accordingly.

There are short-term and long-term recovery activities to consider in the aftermath of a crisis situation. In the short-term (days to weeks), the school may focus on restoring regular school functions and routines as efficiently and promptly as possible. In the long-term (weeks to months), the school may focus on individuals who require more intensive services and on systemic changes to restore the school's safe and healthy learning environment.

1. Short-Term Recovery (Days to Weeks)

The following examples of short-term recovery activities may be considered in the days and weeks after a crisis occurs that impacts the school community:

- a. Monitor impacted students during school and before and afterschool programs.
- b. Provide ongoing assessment of needs and follow-up services for students, staff, and parents/guardians.
- c. Designate support staff to follow-up with students in need of a higher level of care.
- d. Designate administrator/supervisor(s) to follow-up with impacted staff in need of a higher level of care.
- e. Monitor memorials following guidelines outlined in Table 1.
- 2. Long-Term Recovery (Weeks to Months to Years) The following examples of long-term recovery activities may be considered in the weeks, months, or years after a crisis occurs that impacts the school community:
  - a. Indicators of students and staff in need of additional support and/or referral may include the following:



- Persons with close connections to the deceased (e.g., siblings, relatives, current and former teachers, close friends).
- Persons who experienced a recent loss or trauma, have witnessed acts of violence, or have a history of suicide (self or family member).
- b. Students who require a higher level of care may be referred for additional services from clinics/agencies such as School Mental Health Clinics and Wellness Centers, a community mental health provider, or their health care provider. Obtain parent/guardian permission to release and exchange information with a health provider using Attachment K, Parent Authorization for Release/Exchange of Information.
- c. Staff who might be in need of clinical support services may be directed to their District-sponsored medical plan. Employees who are not enrolled in a District-sponsored medical plan, may access clinical support services through the Employee Assistance Program (800) 285-7717.
- d. Monitor the effects of compassion fatigue on District personnel, including crisis responders, teachers, and support staff (e.g., before/after school staff, office staff and other classified staff). Compassion fatigue is the emotional and physical exhaustion, often referred to as stress that results from helping and intervening during a crisis or critical incident. The effects of being a crisis responder accumulate over time and, if not addressed, can negatively impact relationships, empathy, hope and productivity. Factors to consider that may impact an individual's coping and contribute to emotional and physical exhaustion are:
  - Responding to crisis situations frequently
  - Physical and emotional proximity to a crisis situation, in addition to assisting and responding to the crisis
  - Recent trauma/loss or other stressors
  - Unhealthy coping skills (e.g., not getting enough sleep, unhealthy eating, alcohol or substance abuse, or social isolation).
- e. Provide staff development on constructive ways to cope with stress and promote self-care. For support with staff development and training, contact LD administration, or School Mental Health, Crisis Counseling and Intervention Services at (213) 241-3841.
- f. Make considerations for upcoming holidays, anniversaries, birthdays and other significant events that may trigger some students and staff.



#### V. TIER II: LD CRISIS RESPONSE

If the crisis response required exceeds the capacity of the school site crisis team, the administrator/designee contacts LD Operations administration for support and assistance from the LD crisis response team.

The following are general preparedness, response and recovery protocols for the Operations administrator/designee at the LD to implement during any crisis in a school, at District and school-related activities, and in all areas within the District's jurisdiction.

#### A. Preparedness

- 1. The LD Operations administration establishes a LD crisis team.
  - Each LD determines the leadership and team member assignments for the LD crisis team. LD crisis teams should be multidisciplinary and support school site crisis teams. LD crisis teams may include school support staff such as Student Health and Human Services, School Counseling Services, Psychological Services, and School Police.
  - LD crisis team composition will vary by LD. The LD crisis team roster should be updated whenever there are any changes in staff (see Attachment M, Local District Crisis Team List draft sample; for an electronic version go to <u>http://ccis.lausd.net</u> under Crisis Response).
- 2. Schedule LD crisis team meetings.
  - LD crisis teams should meet at least quarterly to review protocols and procedures regarding preparedness, response and recovery.
- 3. Provide opportunities for crisis team training and staff development
  - Identified LD crisis team members should participate in the Annual District Crisis Team Training held in the fall of the school year.
  - LD crisis team members should organize and implement trainings for school site crisis teams to review protocols and procedures regarding preparedness, response and recovery.
  - For additional assistance and support with trainings, contact School Mental Health, Crisis Counseling and Intervention Services at (213) 241-3841.

#### B. Response

- 1. The LD responds to requests from school site administrator/designee for additional assistance. In response, the LD Operations administrator should:
  - a. Manage the support offered to school administrators to maintain



clear and consistent communication, by designating an LD crisis team member as a "point person" to assist with determining the level of support needed, remain on-site, coordinate the combined school and LD crisis team efforts and report back to the LD.

- b. Dispatch additional LD crisis team member(s), as needed.
  - Consider the following factors when selecting crisis responders:
    - The frequency and number of crisis incidents the crisis team member has responded to within the school year. Maintain awareness of compassion fatigue and burnout of those individuals who respond to crisis situations frequently.
    - Physical and emotional proximity to the event.
    - Recent trauma/loss, or current coping skills being utilized by the individual.
    - Consider language needs of the school and check roster to determine if there are LD crisis team members that can fulfill that request/need.
- 2. Under the leadership of the LD Operations administration, the LD crisis team member(s) may provide consultation and technical support for any of the functions indicated in Table 1, including:
  - a. Communications to students, staff, and/or parents/guardians.
  - b. Triage and crisis counseling services for students and staff, as needed.
  - c. Assist with any ongoing need for support services, including referring to District and/or community-based resources.
- 3. The LD crisis team should participate in the incident debriefing with the school site crisis team to assess the effectiveness of interventions provided, the need for follow-up with identified students and/or staff, and any issues requiring support/assistance. Incident debriefing provides opportunities for learning and improving practice. Additionally, debriefing the events of the day contributes to mitigating compassion fatigue by allowing crisis team members to process the incident and its impact on them as responders, as well as the school community.
- C. <u>Recovery</u>
  - To help restore a safe and healthy learning environment the LD should:
  - 1. Maintain ongoing communication with the school site administrator/ designee to monitor, assess and provide support services to students, staff and families.
  - 2. Identify LD and community resources that can facilitate the recovery process.
  - 3. Coordinate staff developments for teachers, school staff, students and parents/guardians, as needed.



#### VI. TIER III: DISTRICT OFFICE CRISIS RESPONSE

In the event that a crisis significantly impacts a large number of students and staff, the District crisis response team will offer assistance to the school, at the request of the LD administration. Assistance may include consultation and guidance with crisis response protocols, assistance with communications and memos, support with psychological triage and assessment, and guidance regarding strategies for recovery in the aftermath of the critical incident (see Table 1. Action Plan).

The following are general preparedness, response and recovery protocols for the District office to implement during any crisis in a school, at District and school-related activities, and in all areas within the District's jurisdiction.

#### A. Preparedness

- 1. Establish a District office crisis team.
  - School Mental Health, Crisis Counseling and Intervention Services is responsible for maintaining a list of District support staff who are able to provide crisis response services, as needed. The District office crisis response team should be comprised of multidisciplinary employees from departments such as School Operations, Student Health and Human Services, School Counseling Services, Psychological Services, and School Police.
  - The District office crisis response team roster should be current and accurate.
- Schedule District office crisis response team meetings. The District office crisis response team should meet at least quarterly to review protocols and procedures regarding preparedness, response and recovery.
- 3. Organize and Implement the Annual District Crisis Team Training. School Mental Health, Crisis Counseling and Intervention Services in collaboration with the District office crisis response team, should organize and implement the Annual District Crisis Team training for all LD crisis team members. The training should include a review of protocols and procedures regarding preparedness, response and recovery and any relevant topics.

#### B. Response

- 1. The District office responds to requests from the LD for additional assistance. In response, under the leadership of School Mental Health, Crisis Counseling and Intervention Services:
  - a. A District office crisis team member should be designated as a "point person" to assist with determining the level of support



needed, remain on-site, coordinate the combined school and LD crisis team efforts, and report back to the central office.

- b. Additional District office crisis team member(s) should be dispatched, as needed.
- c. A major-incident response team that includes a variety of offices (e.g., Operations, Office of Environmental Health and Safety, Transportation, Food Services, Division of Special Education, and Student Health and Human Services) should be established.
- d. Access to external resources (e.g., local law enforcement, community agencies, LA County Department of Mental Health, Victim's Assistance) should be coordinated.
- 2. The District office crisis team member(s) may provide consultation and technical support for any of the functions indicated in Table 1, including:
  - a. Psychological triage and crisis counseling services for students and staff.
  - b. Assist with any ongoing need for support services, including referring to District or community-based resources.
- 3. The District office crisis team should participate in the incident debriefing with the school site crisis team to assess the effectiveness of interventions provided, the need for follow-up with identified students and/or staff, and identify any issues requiring support/assistance.
- C. <u>Recovery</u>

To help restore a safe and healthy learning environment the District office crisis team should:

- 1. Maintain ongoing communication with the LD/school site administrator to monitor, assess and provide support services to students, staff and families.
- 2. Identify LD and community resources that can facilitate the recovery process.
- 3. Coordinate staff developments for teachers, school staff, students and parents/guardians, as needed.
- 4. Provide consultation to the LD/school site, as needed.

#### VII. SUSPECTED CHILD ABUSE

If child abuse is suspected, report the incident to the appropriate child protective services agency following the District's *Child Abuse and Reporting Requirements*, BUL-1347.2.



#### VIII. CRISIS RESPONSE IN THE AFTERMATH OF A DEATH BY SUICIDE

For matters related to crisis response in the aftermath of a death by suicide in the school community, also refer to guidelines delineated in BUL-2637.1 Suicide Prevention, Intervention and Postvention in the postvention section, online at <u>http://suicideprevention.lausd.net</u>, or contact LD Operations administration. For assistance and consultation, contact School Mental Health, Crisis Counseling and Intervention Services at (213) 241-3841.

#### IX. THREAT ASSESSMENT AND MANAGEMENT

For matters related to threat assessment and management, follow guidelines delineated in BUL-5799.0 Threat Assessment and Management (Student-to-Student, Student-to-Adult) or contact LD Operations administration. For assistance and consultation, contact School Mental Health, Crisis Counseling and Intervention Services at (213) 241-3841.

#### X. CONFIDENTIALITY AND RETALIATION

All student matters are confidential and may not be shared, except with select individuals on a need-to-know basis. In an emergency situation, nonemployees (e.g., local law enforcement, community mental health agencies, Department of Mental Health) may have access to student information if there is an immediate need to protect the health and safety of the student or others or within the confines of the District's reporting procedures and investigative process. Outside of those narrow circumstances, confidential student information shall not be disclosed without appropriate legal authorization. The District will not tolerate retaliation against anyone for filing a complaint or participating in the complaint investigation process.

**AUTHORITY:** This is a policy of the Superintendent of Schools. The following legal authority is applied in this policy:

California Education Code §§32280 et seq. and 49060-49078.

**RELATED** *Child Abuse and Neglect Reporting Procedures, BUL-1347.2,* dated July 1, 2011.

Incident System Tracking Accountability Report, BUL-5269.2, dated July 10, 2013.

*Lockdown and Rapid Relocation Procedures for All Schools*, BUL-5469.2, dated June 26, 2014.

*Los Angeles Unified School District Rules of the Board of Education*, Board Rules 1251, 1255, 1288, and 2525, dated September 8, 2014.

Policies Governing School Fund-Raising Activities of PTA, Approved Parent Group/PTO, and Booster Clubs, BUL-1633, dated March 29, 2005.

**RESOURCES:** 



Safe School Plans Update for 2015-2016, REF-5511.5, Revised Annually.

Social Media Policy for Employees and Associated Persons, BUL-5688.1, dated January 29, 2015.

*Suicide Prevention, Intervention and Postvention, BUL-2637.1, dated July 16, 2012. Threat Assessment and Management, BUL-5799.0, dated July 16, 2012.* 

**ASSISTANCE:** For assistance and information, please contact any of the following offices:

#### LAUSD RESOURCES

School Mental Health, Crisis Counseling and Intervention Services (213) 241-3841 – for assistance with crisis response and District support, threat assessments, suicide prevention and mental health issues.

*Community Partnerships & Medi-Cal Programs* (213) 241-3872 – for assistance and information regarding partner community based organizations, health providers and resources related to student health and health coverage.

*Division of Special Education* (213) 241-8051 – for assistance with cases involving students with disabilities.

*Education Equity Compliance Office* (213) 241-7682 – for assistance with alleged student discrimination and harassment complaints.

*Employee Assistance Program* (800) 285-7717 – clinical support services for active LAUSD employees who do not have a medical plan through LAUSD.

*Employee Benefits* – clinical support for issues such as stress, depression, family/relationship issues for active LAUSD employees with a medical plan.

- Anthem Blue Cross Customer Service (800) 700-3739
- Health Net (888) 426-0030
- Kaiser Permanente (800) 954-8000

*Food Services Division* (213) 241-6419 or 6422 – for assistance with food services for students.

*Human Relations, Diversity and Equity* (213) 241-5337 – for assistance with issues of bullying, conflict resolution, and diversity trainings.

*Los Angeles School Police Department* (213) 625-6631 – for assistance with any law enforcement matters.

*District Nursing Services* (213) 202-7580 – for assistance with cases involving student/staff health issues.

*Office of Communications* (213) 241-6766 – for assistance with media and communications issues.



*Office of Emergency Services* (213) 241-3889 – for assistance with emergency/ disaster planning, protocols and supplies.

*Office of Environmental Health and Safety* (213) 241-3199 – for assistance with a school environment that is health-protective and conducive to learning.

*Office of General Counsel* (213) 241-7600 – for assistance/consultation regarding legal issues.

*Pupil Services* (213) 241-3844 – for assistance with cases involving child welfare and attendance.

School Operations Division (213) 241-5337 – for assistance with school operations and procedures concerning students and employees.

*Student Discipline, Expulsion and Support Unit* (213) 202-7555 – for assistance and guidance regarding District student discipline.

*Translation Unit* (213) 241-0107 – for assistance with language and translation services.

*Transportation Services Division* (800) 522-8737 – for assistance with transportation services.

#### NON-LAUSD RESOURCES

Los Angeles County Department of Mental Health ACCESS (800) 854-7771 – collaborates with Crisis Counseling and Intervention Services for the administration and coordination of all mental health and law enforcement mobile response services in the event of a critical incident, including Psychiatric Mobile Response Teams (PMRT) and School Threat Assessment Response Teams (START). These teams respond to schools, offices, and homes.

*Mental Evaluation Unit (MEU), including Staff Management Advisory and Response Team (SMART)* (213) 996-1300 or 1334 – for law enforcement and mental health response, when an individual is a flight risk, violent, or high risk for harm to self or others.

*Suicide Prevention Crisis Line* (877) 727-4747 – a 24 hour crisis line for individuals who are contemplating, threatening, or attempting suicide, including their family and friends.

*Valley Coordinated Children's Services* (818) 708-4500 – a county funded resource to provide crisis intervention, assessment, short term stabilization and treatment, and evaluation and referral for psychiatric mobile response team. This agency serves children ages 3 - 17 years old in the San Fernando Valley.



#### **ONLINE RESOURCES**

Several websites are presently available to help schools and school staff, providing resources for further help and guidance in response to crisis incidents, including acts of terrorism and natural disasters. These online resources include, but are not limited to, the following:

- Crisis Counseling and Intervention Services for templates, letters, Blackboard Connect, etc., crisis response forms <u>http://ccis.lausd.net</u>
- STEPS 212 What to Do When a Student is in Crisis; Learning Zone online training. https://lz.lausd.net/lz/index.jsp
- LAUSD Staff/Responder Emergency Plan mobile application <u>http://achieve.lausd.net/emergencyapps</u>
- U.S. Department of Education, Office of Safe and Healthy Students offers tips for educators and crisis responders on both topics of terrorism and natural disasters.

www.ed.gov

- American Red Cross; publications tab, Community Disaster Education materials
  - "Terrorism: Preparing for the Unexpected"
  - o "Helping Young Children Cope with Trauma"
  - Facing Fear curriculum

www.redcross.org

- Center for Mental Health Services, Substance Abuse and Mental Health Services Administration
   www.samhsa.gov
- U.S. Department of Homeland Security; educating the public on citizen preparedness in case of a national emergency <u>www.ready.gov</u>
- National Child Traumatic Stress Network <u>www.nctsnet.org</u>
- National Association of School Psychologists <u>www.nasp.org</u>
- American Academy of Child & Adolescent Psychiatry
  - o "Helping Families and Children Cope with this National Tragedy"
  - "Helping Children After a Disaster"

www.aacap.org/publications/factsfam/disaster.htm



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#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### MULTI-TIERED CRISIS REPSONSE FLOW CHART

- School site crisis teams are responsible for initiating crisis response, assessing the range of services needed, and providing direct intervention services.
  - The school site crisis team determines if there is a need for additional assistance from the local district crisis team. The school site crisis team may be activated as part of the Incident Command System (ICS) Team or may be activated as a stand-alone team.

## Tier II: Local District Crisis Response

Tier I:

Crisis

**School Site** 

Response

- The school site administrator/designee contacts the LD Operations administration for support and assistance if the crisis response required is beyond the scope of what the school site crisis team can provide.
- Assistance from the LD crisis response team includes: consultation, providing direct intervention services, assistance with communications and memos, and guidance regarding strategies for recovery in the aftermath of the critical incident.

## Tier III: District Office Crisis Response

- In collaboration with the LD Operations administration, the school site administrator/designee determines if there is a need for support from the District crisis response team.
- Assistance from the central office crisis response team includes: consultation, providing direct intervention services, assistance with communications and memos, and guidance regarding strategies for recovery in the aftermath of the critical incident.

BUL-5800.0 Office of Educational Services ATTACHMENT A



#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### SCHOOL SITE CRISIS TEAM CHART

This chart should be completed using the online Safe School Plan Creator by the deadline, as indicated in REF-5511.0 Safe School Plans Update, Revised Annually. "Backup" staff should be identified for each team member in the event of an absence. A copy should be provided to team members, along with a revision of roles and responsibilities.

POSITION	<b>ROLES &amp; RESPONSIBLITIES</b>	PRIMARY NAME	BACKUP NAME
Incident Commander* (Principal or designee)	Takes charge of crisis incident, verifies facts, contacts ESC, and coordinates all crisis response & intervention services.	$\langle \mathbf{X} \rangle$	
Crisis Team Leader*	Coordinates all crisis team response, including triage, assessment, and crisis counseling for students, staff, & parents.		
Public Information Officer (PIO)* (Administrator and/or designees)	In charge of communications. Prepares scripts for in-coming calls, Blackboard Connect messages, memos & letters to parents & staff. Identifies locations for media and provides updates.		
<b>Psychological First Aid</b> (Psychiatric Social Workers, PSA Counselors, School Psychologists, Academic Counselors)	Provides triage and crisis counseling for students, staff, & parents, as needed. Encourages students to return and remain at school.		
First Aid/Medical (School Nurse and assistants)	Triages and handles medical emergencies.		
Security (Los Angeles School Police resident or patrol officer, School Safety Officer, Campus Aid, or other staff)	Secures campus and crime scene. Identifies witnesses for police interviews. Secures entrance, requires IDs and determines who enters.		
Plant Manager (Plant Manager& Custodial staff)	Secures school site.		
<b>Reunion Gate</b> (assign administrator/designee)	Organizes and inform parents of reunification procedures.		
<b>Logistics</b> (may include cafeteria manager, food services staff, & other staff)	Adjusts schedules and menus, as necessary.		
<b>Communications</b> (Administrator/Designee, School Secretary or clerical staff)	Monitors phone calls, utilizes scripted message for incoming phone calls & receives calls from district personnel.		

*The designated Crisis Team Leader and PIO should maintain ongoing communication and collaboration with the Incident Commander throughout the crisis response.



#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### SCHOOL SITE CRISIS RESPONSE ACTION PLAN CHECKLIST

The following is a summary checklist of general procedures for the administrator/designee to respond to a crisis situation at the school site, at District and school-related activities and in all areas within the District's jurisdiction. The urgency of the situation will dictate the order in which the subsequent steps are followed.

# For a complete description of each procedure, refer directly to the Bulletin 5800.0, Section IV. Tier I: School Site Crisis Response, Part B. Response.

1. SECURE CAMPUS/OFFICE SAFETY (This may include calling law enforcement, securing the site, or consulting with LD Administration or Crisis Counseling and Intervention Services (213) 241-3841.)

#### 2. DETERMINE THE FACTS

- 3. **NOTIFY** (LD Administration, Co-Located Schools, other offices, document on iSTAR)
- 4. ASSESS (School Site Crisis Team meets to assess the impact and severity of the incident and determine the level of crisis response needed. The assessment of the situation will drive the response and recovery.)
- 5. **DEVELOP ACTION PLAN** (see Table 1 in BUL-5800.0 for detailed descriptions of each checklist item)

#### COMMUNICATION

For a detailed checklist of communication protocols to consider see:

- Attachment D, Communication with Staff, Students, Parents/Guardians.
- Attachment E, Collaborating with Law Enforcement
- Attachment F, Collaborating with Office of Communications

Determine the number of crisis responders needed.
Determine the number of chais responders needed.

Assess operational functions of the impacted school and implement temporary changes, as needed, such as bell schedule, transportation, food services, substitutes, safety, etc.

Determine locations of crisis response activities, as needed, and establish procedures.

Identify separate locations for triage and crisis counseling.

Follow reunification procedures.

Limit student/staff exposure to trauma, injury and/or death, including crime scenes, media and conversations.

Identify students and/or staff who may have special needs.
RIAGE/CRISIS COUNSELING
Triage students, staff and other school community members.
Determine individual needs.
Provide individual and group crisis counseling services.
Make referrals to District and/or community based resources, as needed.
Document students receiving crisis counseling services to ensure appropriate follow-up, as needed.
NCIDENT DEBRIEFING
Review actions of the day.
Review the status of students.
Identify effective components, areas of improvement, and need for training in crisis response.
Plan for follow-up actions, as needed.
Develop prevention/mitigation strategies for future incidents.
MPORTANT CONSIDERATIONS
Social Networking
School Culture and Events
The Deceased Student's Classrooms and Work
Memorialization
Fundraising



**CRISIS COUNSELING & INTERVENTION SERVICES** 

#### COMMUNICATION

#### With Staff, Students, Parents/Guardians

In accordance with the SSP Volume 2, the school site incident commander (usually the principal or designee) takes charge of the crisis incident, verifies facts, notifies other offices, and coordinates crisis response services. The school site incident commander collaborates with LD administration to prepare communications for parents, LD and central office. The public information officer (PIO) provides feedback and edits regarding communications, prepares public statements and manages media requests.

#### Contact Family to Offer Support and to Obtain Consent

Identify a staff member to serve as the liaison/point of contact for the family. This person should be an administrator/designee or a trained crisis team member. Limiting the number of people who contact the family helps guard against further exacerbating an already stressful situation for the family. The liaison should contact family members of the crisis victim(s) to gather/confirm information and obtain consent regarding what information may be shared, as well as identify needs for support and resources. If the victim is a minor, ensure contact with the parent/guardian.

#### Remove the Name of the Deceased Student from the School's Call Out System

If an incident involves the death of a student, be sure to remove the name of the deceased student from the school's call out system, including Blackboard Connect and attendance checks, to prevent family members from receiving a call.

#### **Know the Facts**

Clarify facts and determine what information is to be shared with students, parents/community, staff, media and social media. Refer to Section X. Confidentiality regarding information sharing.

#### **Collaborate with Law Enforcement**

When the incident involves a crime or an ongoing investigation, it is crucial to maintain communication with LASPD (213) 625-6631 and other local law enforcement. Obtain guidance from local law enforcement regarding how to proceed so as not to interfere with a criminal investigation. (See Attachment E, Collaboration with Law Enforcement When a School Becomes a Crime Scene or Closed Area.)

#### **Share Information**

Determine how information will be shared (e.g., staff meetings, parent meetings, letters, Blackboard Connect, classroom discussions).



#### Develop a Script

Collaborate with the LD administration to develop and disseminate scripts for teachers, staff memos, parent/guardian letters, and Blackboard Connect messages. For samples and templates of scripts, visit <u>http://ccis.lausd.net</u>.

#### Collaborate with Office of Communications

When an incident receives or might receive the attention of news media, the administrator/designee or identified Communications/Media person should contact the Office of Communications (213) 241-6766 for assistance. (See Attachment F, Collaboration with Office of Communications.)

#### Talking to Staff in Preparation for Addressing Students

Depending on the crisis and the level of media attention it receives, some or many staff might have information about what occurred from television reports. It is important to remember that news media may present incorrect or inaccurate information about an event. Therefore, providing for an opportunity to inform staff of the facts is important. It is important to include as many of your staff as possible, as they can assist with rumor control and with referring student who they find might be in need of support. This includes: teachers, teacher's assistants, support staff, classified staff, before/after school staff, and parent volunteers.

During the staff meeting, the following are some important considerations:

#### Share the Facts and Control Rumors

Ensure everyone has the same information and knows how to proceed throughout the day in the event that students and/or staff need extra support.

#### Educate Staff about Psychological First Aid: Listen, Protect, Connect, Model and Teach

Provide staff with an overview of the 5 components of Psychological First Aid (contact your Local District or Central Office Crisis Team at (213) 241-3841, for support). These are strategies staff can use in the classroom with their students.

#### **Script for Teachers**

Provide teachers with the script to read to students and other ideas for addressing the classroom. The script should provide age appropriate facts regarding the incident is a general one, although we understand that for the younger students, you may choose to do things differently and change the language to something more age appropriate.

#### Students Do Best in the Classroom

Relay the message to teachers that students do best in their classrooms and with their peers. Encourage them to spend some time talking with students or allowing students to process the news they heard. Sometimes this can also be done with writing or making cards for the family.

#### **Develop a Referral Process**

Share the guidelines for referring students for crisis counseling with teachers. It is good practice and most helpful with teachers complete a referral form (Attachment E) for students to be summonsed, rather than send groups of students to one location, which might overwhelm the crisis responders on site, especially if there are only a few. This allows crisis responders to manage the flow of students coming in so each one can be addressed appropriately. It is important to manage these lists as well (go to ccis.lausd.net, under Crisis Response, for a template Crisis Management Excel spreadsheet.). Students referred multiple times by various teachers may be an indication of needing more support.

#### Sharing with Students in the Classroom

Often, when we have to share difficult news with a classroom of students, we may need help with what to say. The script serves various purposes, gives a consistent message for all students to hear, but also provides support for those who may have more difficulty sharing something that is already hard to share. If the classroom teacher expresses concern or anticipates having difficulty discussing the crisis, assistance should be provided (i.e. an administrator/designee and a crisis responder may assist the teacher when the information is being shared, in addition to engaging students in conversation).

When engaging students in the classroom and sharing the information about the crisis, the following are some important considerations:

#### **Read the Script**

Request that staff read the statement during first period or a previously determined time is important so all students hear the same message at about the same time. This avoids confusion and rumors during recess if some have heard and others have not.

#### Help Support Students in the Classroom

After reading the script, teachers may want to help students process the information. For younger students, talking about feelings might be helpful, such as "When someone dies, people can feel lots of different things. Some people feel sad, while others feel confused. What are some feelings you might be having right now?" or "What are some other feelings people might feel?" For older students, giving them an opportunity to dialogue and/or write/draw cards/letters is often helpful.

#### Visit Specific Classrooms, as needed

If the crisis involves the death of a student(s), make a plan to visit each classroom of that deceased student(s) and check in with those classrooms. This should be done by an administrator and mental health/crisis response team members.

#### **Refer Student(s)**

The Crisis Counseling Referral Form for Teachers could be attached to this script so that if students are having a difficult time in class, they can be referred to the room you have identified for crisis counseling for students.

#### The Triage/Crisis Counseling Room

This is the room students who are referred will go to. If this is kept open for nutrition and lunch, there might be students who come in and just want to hang out with their peers or make cards. Supplies recommended for the counseling room:

- Tissue
- Pens, pencils, markers
- Butcher paper
- Blank paper
- Summons/pass to go back to class
- Bell schedule (especially if you have outside support)
- School Map, with room numbers
- Access to someone with student schedule in case we can't get to a student during a particular period
- Counseling logs, sign in sheets

#### **Counseling for Staff**

Although staff, like high school students, also tend to self-regulate with their peers, it is good to give them the option of a place to go, with a designated person to offer them support. Having a couple of substitute teachers on standby is a great idea in the event that teachers are having a difficult time and need to step out. It is ok for teachers to express emotion and let students know they feel sad. This is good modelling and gives students permission to feel what they need to feel. However, if the emotions are uncontrollable and impacts their ability to manage the classroom and continue with their duties, they should step out temporarily so they can regain their balance.

#### **Sharing with Parents/Guardians**

Depending on the crisis incident and the level of media attention it receives, you might expect an influx of parents/guardians at your school site the following day. Once consent has been received to share the information with the school community, limited facts may be shared with parents/guardians via, Blackboard Connect, in a letter, or in a parent/guardian meeting. During the parent meeting it is important reassure them that the school will continue its routine and will have crisis counselors on-site to assist those who need support. If there is an on-going investigation, it is important seek out the guidance and support of the Los Angeles School Police Department during these meeting.

#### **Important Considerations**

The following are important action items for consideration:

#### 1. Social Networking

Students, staff, parents/guardians and other community members may often turn to social networking sites as a way to communicate information about the crisis; this information may be accurate or

rumored. Many also use social networking as an opportunity to express their thoughts and/or feelings, positive and negative, about the crisis. Some considerations in regard to social networking include:

- a. Encourage parents/guardians to monitor Internet postings regarding the crisis.
- b. Social networking sites may contain rumors, derogatory messages about the crisis, or messages that bully students. Such messages may need to be addressed. In some situations, postings may warrant notification to parents and/or law enforcement (see BUL-5688.1 Social Media Policy for Employees and Associated Persons, January 29, 2015).

#### 2. School Culture & Events

It is important to acknowledge that the school community may experience a heightened range of emotions, including shock, fear, confusion and a lack of feeling safe, in the aftermath of a crisis as significant events transpire such as culmination, prom or graduation. Depending on the impact, such triggering events may require planning for additional considerations and resources.

#### 3. The Deceased Student's Classrooms and Work

It is important to remember that when a student dies, there are many places and spaces that hold memory for students and staff as well. For example, the student will leave an empty chair in each classroom or there might be student work posted inside classroom walls and hallways. Removing or replacing these items too quickly might trigger a variety of feelings in students and staff, such as anger, confusion, and sadness. Some considerations for dealing with the space left by the deceased student are:

- a. Ensure that an administrator/designee and mental health crisis team member visits each class the student had to check in with them on the first day back.
- b. Replacing or moving student seating should be done eventually, but without haste. Perhaps doing so after the services for the student, or at an agreed upon time with other teachers and/or students.
- c. Removing student work from the walls, can be done when all the work is being replaced, being careful to not just remove the one deceased student's work. If there is a memorial set up for the student, perhaps a good time to transition is to make the work available to the family, when presenting them with artifacts from the memorial and/or letters/drawings by students.

#### 4. Memorialization

In the event of a crisis related to a death, it is not uncommon for students/community members to initiate a memorial at or near the school site. The administrator/designee should offer guidelines for a meaningful, safe approach to acknowledge the loss. Schools should strive to treat all deaths that impact the school community in the same way. Memorials or dedications for an individual who has died should not glamorize or romanticize either the individual or the death. Some considerations for memorials include:

- a. Memorials created by students (including flowers, cards, pictures, stuffed animals, or other items):
  - i. Such memorials should not be disruptive to the daily school routine. Memorials placed in the hallway or heavily trafficked areas could be disruptive.
  - ii. Designate staff to monitor memorials for content. Inappropriate messages written by students should be removed promptly.

- iii. An established timeframe for the display of memorials should be shared with students and staff, after which any non-perishable and salvageable items should be reviewed for appropriateness and may be offered to the family by the identified school liaison. An example of a timeframe could be to keep the memorial in place until the day of the services or during a natural break in the school's calendar, whichever comes first.
- iv. Prior to offering memorial items to the family, designate staff to review content for appropriateness.
- v. It is important to keep in mind that more permanent memorials, such as trees, benches, or wall plaques, may create expectations among staff and students for any future deaths that might impact the school community.
- b. Memorial services or vigils:
  - i. The focus of the school should be to maintain a regular schedule, structure and routine as much as possible given the circumstances, which will benefit the entire student body and staff.
  - ii. It is not recommended that a memorial service or vigil be held at the school site, as this would disrupt the regular schedule of a school. Additionally, a service or vigil at the school may inadvertently connect that individual's death to the school and a space or area of a school, serving as a reminder to students and staff when regular activities are resumed.

#### 5. Fundraising

It is best practice for fundraising to occur off campus and not be associated with District or school officials. Any fundraising activities must comply with District policy (Board Rules 1251, 1255, 1288, and 2525; BUL-1633 dated March 29, 2005). The family of the deceased may choose to initiate a private fundraising activity, such as an online fundraising account.



**CRISIS COUNSELING & INTERVENTION SERVICES** 

#### COLLABORATE WITH LAW ENFORCEMENT

#### WHEN A SCHOOL BECOMES A CRIME SCENE OR CLOSED AREA

#### **Guidelines from Los Angeles School Police Department**

#### (213) 625-6631

The goals of law enforcement personnel in general are to stop criminal acts, to apprehend suspects, to assist victims, to collect and preserve evidence, and protect life and property. When a criminal act or significant incident or natural disaster occurs or is suspected on a school campus or immediately outside the perimeter of a campus, police may designate all or a portion of the campus as a "crime scene" from which evidence must be sought, gathered and properly stored for further use during an investigation or a legal proceeding; or be designated as a "closed area" for purposes of public safety.

School administrators and staff should not enter a marked or otherwise identified crime scene or closed area or interfere with a police investigation. Likewise, students, parents and community members must not be allowed to enter, interfere with or "contaminate" a crime scene or enter a closed area. **Persons not authorized to be within an identified crime scene or closed area are themselves subject to arrest.** 

- Law enforcement personnel will establish a "crime scene" under various circumstances that present crime scene evidence or there is a necessity to preserve a scene for accurate and uncontaminated investigative documentation. This includes, but is not limited to the following conditions:
  - Murder or suicide.
  - Death due to suspicious circumstances.
  - When the victim of a crime may possibly die.
  - For serious crimes with or without injuries to students, staff or others (crimes including but not limited to vandalism (hate crimes), arson, suspicious packages/possible explosive devices).
  - Accidents of significant proportion, injuries or death.
- 2. **Only** authorized law enforcement and fire department personnel are allowed inside a designated crime scene area or closed area.
- 3. The first police officer(s) to arrive on scene will have specific duties to perform to ensure the protection of the crime scene or closed area. If officers seem impatient or abrupt toward staff, it is likely due to their attention to these necessary tasks. Despite the sometimes chaotic nature that characterizes many crises, the police and firefighters must be permitted to do their jobs according to established procedures.
- 4. *The Incident Commander will identify* who will serve as the liaison with the school's administration.

- 5. Depending on the size and the nature of the crime scene, or other significant incident creating a closed area, the *Incident Commander* will determine if and when crisis team members or other support personnel from outside the school can enter the campus to begin their intervention assessments and follow-up activities. It would thus be useful for school site administrators to identify in advance one or two adjacent locations that could be used on a temporary basis by other crisis team and support personnel to check in and establish contact with school site staff until access to the campus is allowed.
- 6. School administrators may be asked to provide one or more on-campus locations to isolate witnesses for questioning by law enforcement personnel. Keeping witnesses apart helps to preserve the integrity, clarity and objectivity of each person's account.

#### *Note: Death notifications to next-of-kin is the responsibility of law enforcement personnel.



#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### **COLLABORATION WITH OFFICE OF COMMUNICATIONS**

#### **Guidelines from Office of Communications**

#### (213) 241-6766

News media reporters, photographers and camera crews may come to your campus as allowed by state law to gather information for use as "news." Media persons with legitimate press passes may be on school property with the principal's (or designee's) permission if they have checked in with the school office, stated the purpose of their visit and agree to comply with reasonable "ground rules" set by the school. This typically results in reporters conducting interviews and gathering news from the sidewalk, rather than from activity on school property. The District continues to adhere to this rule, and reporters, especially those who have previously covered crises at LAUSD schools, understand these guidelines. **School or law enforcement authorities can establish different ground rules in the aftermath of a crisis than might be in place for a reporter's visit on a more routine story.** 

The media can be a quick and effective tool providing post-crisis, emergency information to parents and the community. Whenever possible, the District strives to be first with informing parents and the public about a crisis at an LAUSD school. As a result, the District must move quickly to confirm details through the Office of Communications, which will help with preparing information for release.

#### **Advance Preparation**

- Designate the most appropriate spokesperson for the school (principal or a designee). Depending on the level of the crisis, the spokesperson can also be the chief of school police and/or the director of communications. A Spanish-speaking spokesperson should also be available.
- Identify a room or an area on campus (or an alternate location adjacent to the campus) as a place where news media can be briefed. Anticipate a large media presence after a serious incident and pre-select your briefing area(s) accordingly.

#### When a Crisis Occurs

- After requesting appropriate assistance from 911, the School Police Department or the Local District office, contact the Office of Communications, (213) 241-6766, as soon as possible. Provide enough information to enable that office to be in contact with the media and thus lessen the communications burden on the school. A communications officer may be assigned to your school to assist with media relations activities.
- Write a <u>brief</u> fact sheet that can be used by persons answering the phone in the school office when parents or <u>news media</u> call in the hours immediately following an incident. The fact sheet can serve to confirm <u>known facts</u> (i.e., "Yes, we did have an explosion in one of our science labs. Two students were injured and have been taken to the hospital."), and use follow-up phrases such as: "We're still checking the facts to find out exactly what happened...The police are still investigating...Children are now back in their classes with their teachers...Everyone followed the evacuation plan that we have practiced...School will be dismissed today at ______ instead of the usual time...Parents with proper I.D. can pick their

children up at the Reunion gate on the ______ side of the campus starting at 1 p.m....We will send a letter home to all parents...," etc.

- Media should be referred to the designated media liaison or the Office of Communications.
- Before group media briefings or talking with a reporter, employees should work with the Office of Communications to coordinate interviews. Some tips for preparing a response include:
  - Write some basic chronological notes about the incident to use as <u>your</u> statement of what happened.
  - Make your statement <u>before</u> taking questions.
  - Refer to your notes, if necessary, when speaking to reporters or answering questions.
  - Avoid implications of "blame" or "responsibility" for an incident before the matter has been fully investigated.
  - Be mindful about the type of information about students or staff that can be provided to media and what, by law, must remain confidential.

#### Post Crisis

- Students and parents should be asked to refer media questions to the principal.
- If a reporter wants to interview students <u>on campus</u>, the administrator (or media liaison) should select students, however students have the right to decline speaking to the media.
- The liaison or another staff person should be present and should halt the interview if questions to students become inappropriate.
- On-campus interviews with elementary level students after a traumatic incident are not recommended (a parent who is on campus that day may be willing to permit an interview).
- Students waiting to give witness statements to police or school staff should <u>not</u> be permitted to speak with reporters first.
- Media cannot enter classrooms to speak with students without specific permission from the principal. Any interviews with or statements given by faculty members should be voluntary and not conducted during class time.
- Keep the Office of Communications staff (or the communications officer assigned to your school that day) informed of new developments.
- Students waiting to give first hand witness statements are under police authority and should be isolated until released by law enforcement officials.



#### LOS ANGELES UNIFIED SCHOOL DISTRICT OFFICE OF COMMUNICATIONS

#### PUBLIC INFORMATION RELEASE

This is a form to guide you in preparation for a public information release.			
Date: Time:			
Note: If this is used as a script, read only those items checked. Make no other comments.			
(Check off, fill in, and cross off as appropriate)			
The (students/employees) [(are being) or (have been)] accounted for.			
No further information is available at this time.			
Emergency medical services [(are here) or (are on the way) or (are not available to us)]			
Police [(are here) or (are on the way) or (are not available to us)].			
Fire Dept./Paramedics [(are here) or (are on the way) or (are not available to us)]			
[(are here) or (are on the way) or (are not available to us)].			
Communication center(s) for parents (is/are) being set up at:			
to answer questions about individual employees.			
Injuries have been reported at and are being treated at			
the site by (staff/professional medical responders). (#) reported injured.			
Students have been taken to a safe area,, and are with [(classroom			
teachers/staff) or ()]			
Students have been taken to the local emergency room for treatment of serious injury.			
Parents of injured students should go to the emergency room at			
Structural damage has been reported at the following sites:			
Release restrictions: No Yes If yes, what?			
Released to the public as Public Information Release #			
Date: Time:			

For further assistance, please contact the LAUSD's Office of Communications (213) 241-6766.



#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### **CRISIS COUNSELING REFERRAL FORM**

After a critical incident, some students may need extra support and crisis counseling services. To maintain order, crisis counselors will summons students from this list.

Complete the form below and provide as much information as possible in the Comments section, such as:

- They have witnessed community violence involving a death or serious injury
- They had a close relationship to the teacher/staff member
- They have experienced a recent loss of family/friend
- Any other relevant information •

Please return this form to______ (designated staff/office).

Thank you for your support and cooperation.

#### PERSON MAKING THE REFERRAL:

Room/Office:_____Date:____

Name & DOB (optional)	Grade/ Room #	Comments



ATTACHMENT H

#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### **STUDENT SIGN-IN SHEET**

School:			Date:	Room:	
PERIOD/ TIME IN	GRADE	STUDENT NAME (PRINT)	BIRTHDATE	SEEN BY (SPECIFY CRISIS COUNSELOR)	TIME OUT



#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### **CONFIDENTIAL CRISIS COUNSELING LOG**

School:	Date:
Crisis Counselor:	Contact Number:

STUDENT NAME	DOB	GRADE	REFERRED BY	
	VIVIIVIEINTS/REASON S	EEIN		
	NEEDS	FOLLOW-U	JP? (CHECK ONE) YES	🗌 NO

STUDENT NAME	DOB	GRADE	REFERI	RED BY
00	MMENTS/REASON S	FFN		
	NEEDS	FOLLOW-L	JP? (CHECK ONE)	YES NO

#### ATTACHMENT I

STUDENT NAME	DOB	GRADE	REFERRED BY	
CC	   	EEN		
	-			
	NEEDS	S FOLLOW-UF	<b>?? (CHECK ONE)</b> YES	□ NO

STUDENT NAME	DOB	GRADE	REFERRED BY	
CO	MMENTS/REASON S	EEN		
	NEEDS	• FULLOW-l	JP? (CHECK ONE) YES	

STUDENT NAME	DOB	GRADE	REFERRED BY
	   	FFN	
	NEEDS	5 FOLLOW-U	JP? (CHECK ONE) YES NO



ATTACHMENT J

#### **CRISIS COUNSELING & INTERVENTION SERVICES**

#### **CRISIS TEAM MEMBERS/RESPONDERS SIGN-IN SHEET**

SCHOOL:_____ DATE:_____

NAME	TITLE	SCHOOL/OFFICE	EMAIL (@lausd.net)	PHONE	LANGUAGES SPOKEN



### Parent Authorization for Release/Exchange of Information

Date: ______ To Parent/Guardian(s) of: ______

This document authorizes the release/exchange of information relating to my child between the agency personnel listed below and a representative of LAUSD.

The information received shall be reviewed only by appropriate professionals in accordance with the Family Educational Rights and Privacy Act of 1974.

то:			RE:				
Name / Title			Student Last Name First Name				
			Date	of Birth: Month	_/	/_	
Agency, Institution, or Department				Month	Da	У	Year
Street Address			Street	Address			
City	State	Zip	City			State	Zip
I hereby give you per	mission to	release/ex	change	the following i	nformati	ion:	
Medical/Health		<b>S</b>	peech a	& Language	Ed	lucatior	nal
Psychological/Me	ental Healtl	n 🗌 C	Other –	Specify:			
The information will be	used to ass	ist in deter	mining t	he needs of the J	pupil.		
	TI	HIS INFORM	IATION	IS TO BE SENT TC	):		
Name				Title/School or	Office		
Address & Telephone Nu	mber						
This authorization shall	be valid un	til				unles	s revoked earlier.
I request a copy of this	authorizatio	on:	Yes	No No			
Signature:				Date:			
Parent/Legal	Guardian						



### Autorización de Padres Para Intercambiar Información

Fecha: ______ A los Padres/Tutores de: ______

Este documento autoriza el intercambio de información sobre su niño/a entre el personal de la agencia indicada y un representante del Distrito Escolar Unificado de Los Ángeles.

La información recibida será revisada únicamente por profesionales apropiados en acuerdo con Los Derechos Educativos Familiares y Acto de Privacidad de 1974.

TO: Nombre / Titulo	RE: Apellido del Estudiante	 Primer Nomb	ore
Agencia, Institución, o Departamento	Fecha de Nacimiento: Me	/ s Día	/ Año
Dirección	Dirección		
Ciudad Estado Código Postal		Estado	Código Postal
Por la presente doy permiso para divulgar /	ablar y Lenguaje	Educacional	
	tra Cosa:		
La información será usada para determinar	las necesidades del alumr	10.	
ESTA INFORM	ACIÓN SERÁ ENVIADA A:		
Nombre	Titulo/Escuela o Ofic	cina	
Dirección y Número de Teléfono			
Esta autorización será válida hasta	so	lo que sea rev	ocada antes.
Yo requiero una copia de esta autorización:	Si No		
Firma: Padre / Tutor Legal	Fe	cha:	

SAMPLE ONLY: For an electronic version of this Excel spreadsheet, go to http://ccis.lausd.net, under the Crisis Response section.

#### Name of School

#### **Crisis Response - Student List**

INCIDENT DATE:

INCIDENT TYPE:

	DATE							F/U (Yes	
	REFERRED	GRADE	LAST NAME	FIRST NAME	DOB	SEEN BY	DATE SEEN	or No)	OTHER NOTES
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									
18									
19									
20									

SAMPLE ONLY: For an electronic version of this Excel spreadsheet, go to http://ccis.lausd.net, under the Crisis Response section.



#### LOS ANGELES UNIFIED SCHOOL DISTRICT STUDENT HEALTH AND HUMAN SERVICES SCHOOL MENTAL HEALTH

#### **Crisis Counseling & Intervention Services**

#### LOCAL DISTRICT

#### **CRISIS TEAM LIST**

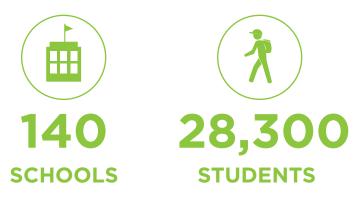
	CRISIS TEAM MEMBER NAME (Last First)	TITLE	LOCATION/SCHOOL	CONTACT #	LANGUAGE(S)
1					
2					
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# OCTOBER 4 2017

# LET'S BEAT THE RECORD!

Participation in Los Angeles' Walk to School Day 2016:



Join schools, parents, students, school administrators, community members, and elected officials across the country in celebrating walking to school. Help Safe Routes to School achieve its goals!

- Reduce traffic around schools and improve air quality
- Build stronger school and community partnerships
- Build awareness for safer ways to school
- Help students live healthy lifestyles
- Explore ways to solve safety concerns

One of many SRTS activities you can explore at http://saferoutes.lacity.org/resources/ to improve school traffic safety.

# **GET INVOLVED!**

## RECEIVE FREE TRAINING, PROMOTIONAL MATERIALS AND STUDENT GIVEAWAYS



Get involved at www.walktoschoolday-la.org Contact us at info@walktoschoolday-la.org or (323) 942-9873

Find out more about Safe Routes to School at www.saferoutes.lacity.org









## iAYÚDENOS A GANAR EL RECORD!

Participación en el Día de Caminar a La Escuela en Los Ángeles 2016:



Júntese con escuelas, padres, estudiantes, administradores escolares, miembros de la comunidad, y funcionarios electos alrededor del país para celebrar caminando a la escuela. Apoye Rutas Seguras a La Escuela (Safe Routes to School) para lograr sus metas.

- Reducir tráfico alrededor de las escuelas y mejorar la calidad del aire
- Construir mejores asociaciones entre escuelas y comunidades
- Crear conciencia sobre maneras seguras para viajar a la escuela
- Ayudar a estudiantes vivir saludables
- Explorar maneras de resolver preocupaciones de seguridad

Una de varias actividades que puede explorar en la página web www.saferoutes.lacity.org/resources/#keepwalking para mejorar la seguridad de tráfico en las escuelas.

# ilnvolúcrese!

Reciba entrenamiento gratis, materiales promocionales y obsequios para estudiantes.



Involúcrese en www.walktoschoolday-la.org Contáctenos al: info@walktoschoolday-la.org o (323) 942-9873

Para aprender más sobre Rutas Seguras a La Escuela, visite la pagina

### www.saferoutes.lacity.org

